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1984 ANNUAL REPORT



THE LAW SOCIETY OF UPPER CANADA

ONTARIO LEGAL AID PLAN





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THE LAW SOCIETY OF UPPER CANADA
OSGOODE HALL
TORONTO M5H 2N6

September 30, 1984

THE HONOURABLE R. ROY McMURTRY, Q.C.,
Attorney General for Ontario,
18 King Street East,
Toronto, Ontario

Dear Mr. Attorney,

The Law Society of Upper Canada submits to you the seventeenth Annual Report of the Ontario Legal Aid Plan for the year ended March 31, 1984 pursuant to the provisions of Section 10 of The Legal Aid Act, R.S.O., 1970, C.239.

Yours very truly,

LAURA LEGGE, Q.C.,
Treasurer

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Introduction

The 1982-83 Annual Report emphasized financial restraint. During the Plan's 17th fiscal year ending March 31, 1984, the emphasis on financial restraint continued.

Administrative cost savings have resulted from a number of measures which are designed to maintain the delivery of necessary legal aid services while evermindful of the taxpayers' dollar.

In December, 1983, the Provincial Office and the York County Area Director's Office new premises which, over the next 10 years, will result in substantial savings as a result of the reduction of rent, the utilization of joint facilities and computer systems.

The streamlining of administrative procedures as recommended by a consulting firm are producing further savings. For instance, the introduction of the Standard Form of Solicitor's Account for billings under \$900 has achieved the objective of reducing the time required to process an account as well as reducing the cost of legal accounts staff through the reassignment of positions and attrition. A pre-audit and post-audit procedure was also developed to ensure proper payment to lawyers acting for legal aid clients.

It should be noted that these administrative innovations were accomplished without any adverse affect on the Plan's ability to deliver legal services to the hundreds of thousands of Ontario citizens who look to the Plan each year for assistance.

Unfortunately, as we reported last year, the question of fees paid to lawyers continues to be one of grave concern to The Law Society.

In December, 1983, as a result of the work of two Sub-Committees, a report recommending changes to the legal aid tariffs was approved by the Legal Aid Committee and adopted by Convocation. These proposed amendments to the tariff were presented to the Attorney General and negotiations between the Law Society and the Ministry continued throughout 1984 without resolution.

In the midst of these negotiations, the *Globe and Mail*, in a feature story dated June 18, 1984, warned the public that the Plan, praised as the "Cadillac of the North American Legal System" was in jeopardy.

"The problem is money; not enough of it.

Lawyers say the hourly fees they can charge the Government for their legal aid clients are too low in some cases to cover office overhead.

Unless the Government increases the tariffs substantially, they say, more lawyers will withdraw and the system could soon fall apart."

So far the recommended tariff changes remain unapproved.

However, despite the fact that the tariff has not been increased since July, 1983, and despite the fact that costs continue to rise with respect to maintaining efficient law offices in today's economy, the Plan records, with great appreciation, that more than 5,000 lawyers on panels responded to the needs of legal aid clients during the fiscal year.

The Ontario Legal Aid Plan was saddened by the death of W.B. Common Esq., Q.C., in April, 1984. Mr. Common, who chaired the Joint Committee on Legal Aid in 1963 – and whose report became the foundation of the legal aid system for Ontario – has aptly been described as one of the founding fathers of the *Judicare* Plan. As Mr. Justice John H. Osler, Chairman of the 1974 Task Force on Legal Aid, commented in his Report on the work of the Joint Committee:-

"Having reviewed the then existing voluntary Plan and decided that it was inadequate and could not survive meaningfully, the Joint Committee on Legal Aid stated in 1965 its conclusion ' . . . that overwhelming opinion today is that Legal Aid should form part of the administration of justice in its broad sense. It is no longer a charity, but a right. . . . The Committee is satisfied that in Ontario the

view of Legal Aid as a charity has changed and that this change will ultimately occur in other places where the traditions of democracy are adopted.' "

It can be said that the Joint Committee's contribution to the principle of "equality of justice" has affected not only the citizens of Ontario, but indeed, the citizens of Canada.

The Plan will continue to exercise the utmost restraint in delivering necessary legal aid services, while at the same time, remain evermindful of the principles upon which the Plan was founded and to which the Plan must remain faithful.

Financial and Statistical Data

The total cost of the Plan during the fiscal year ended March 31, 1984, was \$69.9 million.

Provincial

The Province of Ontario contributed \$59,544,800 during the year, an increase of \$14,657,800 over 1982-83. This increase was to allow the Plan to bring the payment of solicitors' accounts onto a current basis.

Federal

The Federal Government has for some years contributed to the cost of the Plan in the area of criminal law through a cost-sharing agreement with the Province of Ontario. During the 1983-84 fiscal year, the contribution will amount to approximately \$10 million. This money is paid to the Provincial Government and credited to its General Revenue Fund.

In July 1980, there was an amendment to the Regulation of the Federal Canada Assistance Plan through which civil legal aid costs for persons in need became cost-shared between Ontario and the Federal Government on a 50-50 basis.

In January, 1983, the Federal Government and the Province of Ontario reached agreement on a cost-sharing method to be retroactive to July, 1980.

Interest on Solicitors' Trust Accounts

The Law Society Act provides that the interest which accumulates in Solicitors' Trust Accounts is paid to The Law Foundation of Ontario and that 75% of the amount received by the Foundation is paid to the Plan. For 1983-84 this amounted to \$5,735,000 compared with \$9,148,020 in the previous year. (For a breakdown of the Legal Aid Dollar, see Appendix H.)

Liens, Client Contributions and Recoveries

During the Plan's 17th fiscal year, contributions made by clients to the Legal Aid Fund totalled \$2,957,146 compared with \$2,519,359 last year. The amount of \$1,336,830 (\$1,396,931 last year) was received on account of client recoveries in civil matters. (See Appendix B).

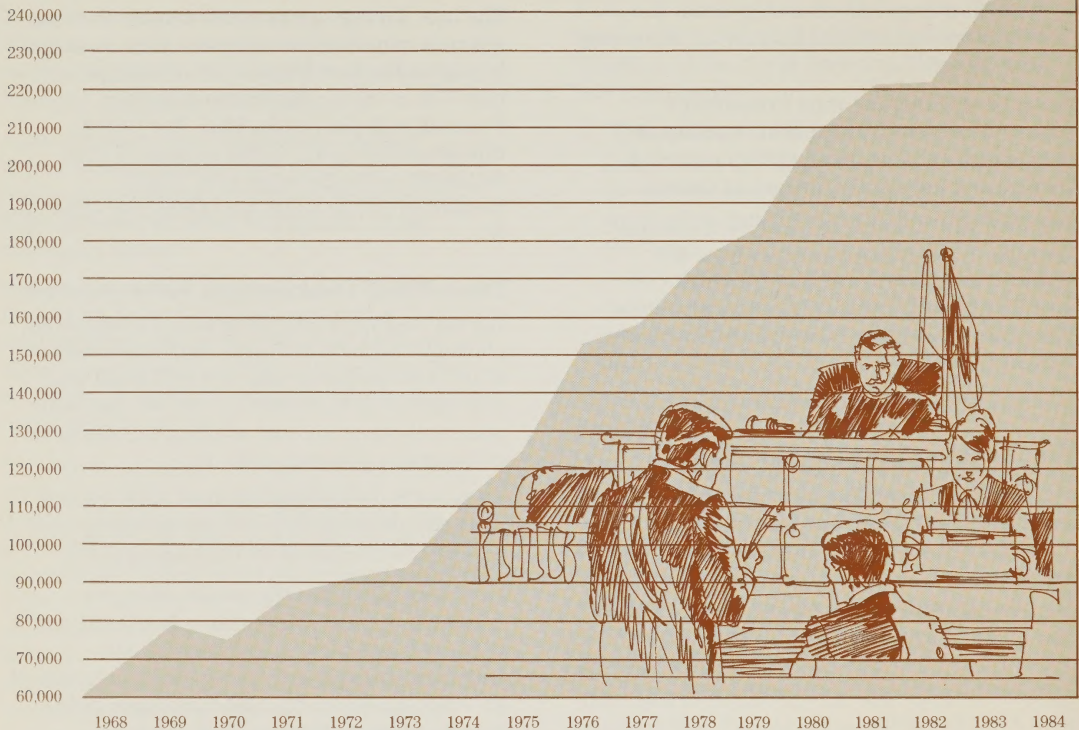
Included in the foregoing figures is an amount of \$1,657,410 realized as a result of taking liens pursuant to Section 18 of The Legal Aid Act.

As of March 31, 1984 there were accounts receivable from clients totalling \$6,697,251 and \$7,851,009 was receivable by reason of judgments for monetary recoveries and judgment for costs. At March 31, 1984 there were 29,403 liens pursuant to Section 18 of The Legal Aid Act. These liens secure part or all of the cost of legal aid services in individual cases where the legally-aided client was unable to make a cash contribution but had equity in land. The value of such liens is estimated at \$22,546,300. The corresponding figures for the previous year were 29,548 liens with an estimated value of \$21,572,939.

Lawyers' Contribution re: 25%

The Legal Aid Act calls for a reduction of each lawyer of 25% of the net amount of his bill rendered in accordance with a tariff of fees. This is deemed to be the profession's contribution to this social service and since its inception has amounted to \$103,291,727.

Duty Counsel Activity



Administrative Costs

Administrative expenses to operate the Plan's 47 Area Offices and the Provincial Office including salaries, offices, rents, data processing and other related costs (as detailed in Appendix B), totalled \$10,547,904 or 15.1% of the total cost of the Plan, compared with \$9,479,920 or 16.3% last year.

The expenses to operate the Provincial Office during the fiscal year were \$4,826,000, or 6.9% of the total cost of the Plan, compared to \$4,112,679 for the fiscal year 1982-83.

The administrative expenses to operate the 47 Area Offices totalled \$5,721,903, or 8.2% of the total cost of the Plan, compared to \$5,367,251 in the previous fiscal year.

Certificates Issued

Of the 122,358 individuals who applied, 87,001 (or 71.1%) were approved for the issuance of a certificate – a decrease of 4% over last year. Certificates for criminal cases accounted for 49,464 (56.9%) of the certificates issued and civil matters, mainly matrimonial, accounted for 37,537 (43.1%) of the certificates issued. (See Appendix C). The remaining applications were refused.

Duty Counsel Activity

Duty Counsel activity across the Province maintained its upward trend throughout the fiscal year with 248,725 individuals receiving summary legal advice and/or representation in Ontario's Provincial Courts (Criminal and Family) compared with 244,626 last year – an increase of 1.7%. (For a detailed comparison of figures for the current and previous years, see Appendix E).

Average Cost of Criminal Cases

The majority of legal aid criminal cases were heard by Provincial Court Judges exercising criminal jurisdiction and 41,889 cases were completed before such Courts.

The average cost of a completed criminal case rose from \$523 in 1982-83 to \$531 in 1983-84.

Average Cost of Civil Cases

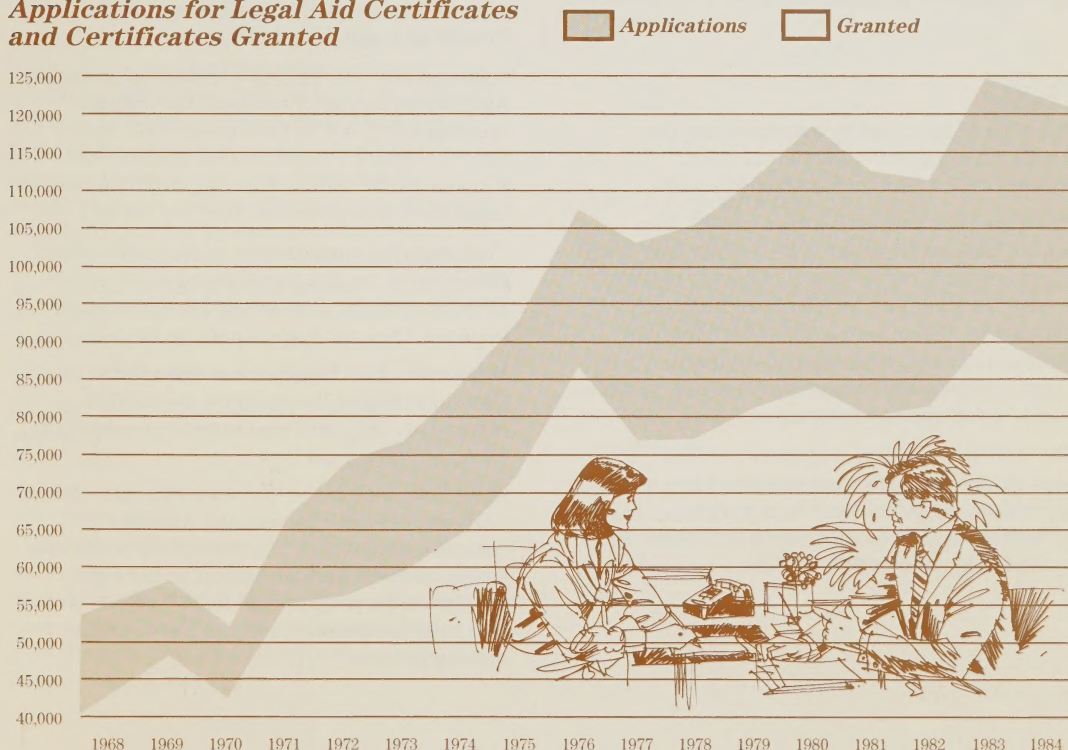
In completed civil cases, the average cost in fees and disbursements rose from \$523 in 1982-83 to \$542 in 1983-84.

Of the completed civil cases, 81% concerned domestic matters. In 1983-84 there were 6,487 contested divorce actions completed for payment compared with 5,671 in the previous year and 18,957 cases were for other domestic matters compared with 16,074 in the previous year. (Appendix F lists the details of both completed criminal and civil cases. For a complete analysis of completed legal aid cases by Court, see Appendix G.)

Average Cost of Legal Advice

The average cost of legal advice provided pursuant to a certificate was \$63, compared with \$59 for the previous year. (See Appendix F).

Applications for Legal Aid Certificates and Certificates Granted



Legal Accounts Department

During the fiscal year ended March 23, 1984, the Ontario Legal Aid Plan processed for payment 86,243 solicitors' accounts. 37,902 were paid in accordance with the provisions of Section 101 of The Legal Aid Regulation. 43,341 were settled by the Legal Accounts Officer. Of the total number, 8,141 were interim and supplementary accounts.

At the end of the fiscal year, in criminal matters, all accounts were being processed within 30 days. In civil matters, Standard Form Accounts were being processed within 30 days, and accounts were being settled by the Legal Accounts Officer within 3 months.

The statutory contribution of 25% made to the operation of the Plan by the legal profession amounted to \$14,397,039. The total amount contributed by the profession since the inception of the Plan now totals \$103,291,727.

Tariff

The level of fees paid to lawyers acting for legally-aided clients continued to be of concern to the Plan during the fiscal year.

When the Plan was established in 1967, fees paid to lawyers were set to reflect the fees which might ordinarily be paid by a client of "modest means". In addition, the fees were statutorily reduced by 25% to reflect the contribution by the participating members of the Bar. Approximately 5,000 lawyers act for one or more legally-aided clients each year.

The 1967 fee schedule remained in effect until 1972, when fees were increased by approximately 25%. Those fees were not revised until 1979, at which time they were increased by approximately 20%.

During the 1982-83 fiscal year, the Legal Aid Committee and The Law Society recommended an increase of 30% to the Tariff – noting that the consumer price index published by Statistics Canada showed an increase of 31.7% since the last tariff increase.

In January, 1983, the Attorney General announced two 5% increases (one effective July 1, 1982, and the other effective July 1, 1983). The Attorney General's announcement of the increases also referred to an agreement between The Law Society and the Ministry of the Attorney General to conduct an annual review of the Tariff.

In March, 1983, a group of concerned lawyers organized three study sessions on legal aid. In June, 1983, the Social Planning Council of Metropolitan Toronto issued a Report which supported increased legal aid fees and this was echoed in September, 1983, in a Report prepared by Judge Rosalie S. Abella of the Provincial Court, Family Division.

Subsequently, two Sub-Committees of the Legal Aid Committee, reviewed both the civil and criminal tariff and, in December, 1983, their reports – which recommended a substantial increase in the tariff – were approved by both the Legal Aid Committee and The Law Society.

The proposed amendments to the tariffs were presented to the Attorney General in December, 1983. Since then, discussions have continued between The Law Society and the Ministry.

Meanwhile, the Canadian Bar Association – Ontario, released its report on the tariff in November, 1983, and also urged a considerable increase in legal aid fees.

In his response to the Canadian Bar Association – Ontario branch's Report, the Attorney General commented, "... there is no doubt that strong and widespread support in the legal profession for a significant tariff increase would be a most persuasive factor in the decision-making process."

As a result, the Canadian Bar Association - Ontario, organized a campaign to marshal support from the Bar. Within a matter of months, over 5,000 lawyers had indicated their dissatisfaction with the existing Legal Aid Tariffs and both the Attorney General and some of his Cabinet colleagues were made aware of the profession's concerns.

The Law Society noted, in its Report to the Attorney General in December 1983, that the current schedule of fees is far below the intent of the Joint Committee. In 1965, the Joint Committee recommended that the "new" Act should provide for payment of a reasonable sum for services rendered in Legal Aid proceedings.

This was based on the premise that Legal Aid should not be a charitable operation but should be available as a matter of right. It was felt that the only way that the Plan could work was to ensure that indigent clients had the right to call upon counsel of their choice who would provide services for a fee that was *reasonably commensurate* with the fee that would be earned on a private basis. Accordingly, it was recommended that a lawyer doing civil Legal Aid work would submit his bill to the Taxing Officer on the same basis that he would charge a private client but that he would receive 75% of his fee as taxed. The 25% reduction would constitute his contribution to the Plan on the basis of his professional responsibility to the public. For criminal work, a tariff was to be developed and again the lawyer would receive 75% of the tariff fee.

The Report also pointed out that since 1979, average law office staff salaries have increased 37%; rents in the downtown Toronto area are up between 110% and 118%; telephone expenses have increased by 56%; postage has gone up by 137%; the cost of basic law library texts has increased between 46% and 74%; business tax is up 41%; office equipment service agreements have jumped by 57% and professional fees (Law Society, Canadian Bar) have increased between 131% and 150%.

Fees Paid to Lawyers

Seventy-seven per cent of the 5,061 lawyers in Ontario who billed the Plan during the last fiscal year for their services were paid less than \$10,000. The following is a breakdown of the sums paid to lawyers, in ranges:

| Range of earnings | No. of lawyers | % of Total Lawyers Paid |
|-------------------|----------------|-------------------------|
| \$ | | |
| 1 - 1,000 | 1,452 | 28.7% |
| 1,000 - 5,000 | 1,659 | 32.8% |
| 5,000 - 10,000 | 786 | 15.5% |
| 10,000 - 20,000 | 601 | 11.9% |
| 20,000 - 30,000 | 220 | 4.3% |
| 30,000 - 40,000 | 130 | 2.6% |
| 40,000 & over | 213 | 4.2% |

The following table provides information on the experience of lawyers paid by the Plan during the fiscal year.

| Years of Experience | % of all Lawyers Paid | % of all Fees Paid |
|---------------------|-----------------------|--------------------|
| 1-3 | 19.0% | 12.5% |
| 4-12 | 56.4% | 63.7% |
| Over 12 | 24.6% | 23.8% |

Audit Procedures

In January, 1983, Convocation approved a Mechanization Feasibility Study Report prepared by the Management Consulting firm of Laventhol & Horwath.

The report outlined methods of automating the administrative procedures of the Ontario Legal Aid Plan, including the Legal Accounts Department.

The report recommended the implementation of a Standard Form of Solicitor's Account which would eliminate much of the previous routine in processing a solicitor's account under the Plan.

The Attorney General was of the view that pre-audit and post-audit of accounts processed on a "Standard Form of Account" is necessary on a selected basis, to protect tax funds.

The Legal Aid Committee approved a report setting out pre-audit procedures as follows:-

"Every tenth account rendered on a Standard Form is to be reviewed in detail and settled by the Legal Accounts Examiners, and also a letter is to be sent to such client, enquiring as to whether or not he/she has received a copy of the solicitor's account in accordance with the Legal Aid Act". A post-audit procedure was also developed and has been implemented by the Plan.

To supplement audit procedures, the Sub-Committee dealing with Amendments to the Regulation, drafted, and Convocation approved, the following amendments:-

- (1) "Where the Director has reasonable grounds to believe that an account as submitted is not, or was not properly payable under the Act, this Regulation or the Schedules to this Regulation, the Director may request the Law Society to determine whether the account is, or was, properly payable and the request may be made before or after the payment of the account.
- (2) The costs of an investigation made by the Law Society, pursuant to a request made under Subsection (1) shall be paid out of the Fund."

Mechanization Project – Computerization

As recorded in the 1983 Annual Report, the Legal Aid Committee in December, 1982, retained the consulting firm of Laventhol & Horwath to study methods of automating the administrative procedures of the Plan presented in its Report to the Committee. The report and most of its recommendations, were accepted and an Implementation Team was established.

The firm's recommendations were categorized in three time frames; immediate, short-term and long-term. The short-term and immediate term recommendations have now been implemented.

The short-term recommendations included new procedures and a Standard Form for the submission of Duty Counsel accounts; the design and introduction of a Standard Form for certificate accounts and the installation of a computer on the premises of the Plan to replace the current use of outside computer services. The Duty Counsel Standard Form was implemented in May, 1983; the in-house computer system was installed in August, 1983, and the certificate Standard Form of account was tested in September, 1983, and went into effect in November, 1983.

The immediate recommendations concerned streamlining internal procedures and have been mostly completed, with the result that solicitor's accounts are being processed for prompter payment.

The major long-term recommendation is the design and implementation of a computer-based management information and data processing system which is expected to be completed by March, 1985.

The new system has resulted in staff savings through increased productivity. A net reduction of 11 staff, through attrition and internal staff transfer, has been accomplished concurrently with reduction of the backlog of solicitor's accounts and a greatly improved payment processing cycle.

During the next year, the computer system will be introduced into other operational areas of the Plan, most importantly, the Collections Department and the York Area Office. Similar productivity gains are expected and there is every indication that the savings forecast by the original study will accrue.

Administration

Tribute to W.B. Common, Esq., Q.C.

W.B. Common, Esq., Q.C., Chairman of the Joint Committee on Legal Aid, on whose report the present Legal Aid Plan in Ontario was founded, passed away on Tuesday, April 4, 1984.

The Legal Aid Committee and Convocation formally recorded the great contribution which the late Mr. Common made in ensuring equal justice to the citizens of Ontario as one of the founding fathers of the Ontario Legal Aid Plan.

Appointment of Deputy Director, Appeals

Under the Legal Aid Legislation, it is clear that the function of the Director in deciding Appeals under Section 14 (4) and Section 16 (10) of the Act is quasi-judicial and, therefore, cannot be sub-delegated to an Associate Provincial Director.

Section 14 (4) reads as follows:-

“14 (4). An appeal lies to the Director from a decision of the area legal aid committee dismissing an application under this section.”

Section 16 (10) reads as follows:-

“16 (10). An appeal lies to the area committee from the refusal of the area director to issue a certificate or from a cancellation of a certificate and a further appeal lies to the Director at the instance of the area director from the decision of the area committee allowing an appeal under this subsection.”

The Provincial Director had delegated such responsibilities to the Associate Provincial Director in view of the volume of appeals which emanated under the aforementioned sections.

The Director also delegated responsibility under Section 16 (11) of the Act, which reads as follows:-

“16 (11). The Director may issue a certificate to an appellant or respondent in a criminal appeal where the Supreme Court of Canada

or the Court of Appeal for Ontario is of the opinion that it is desirable in the interests of justice that the appellant or respondent should be represented and has requested that counsel be appointed and the Director is satisfied that the appellant or respondent has not sufficient means to employ counsel.”

In February, 1984, the Legal Aid Committee recommended and Convocation approved, the appointment of Mrs. J. Glyde Hone, Solicitor, to the post of Deputy Director, Appeals. The Attorney General subsequently confirmed this appointment.

Appointment of Student Legal Aid Representative

Kevin Whitaker, Osgoode Hall Law School, Student Legal Aid Representative to the Legal Aid Committee, tendered his resignation and advised that Ms. Frances Gregory, Osgoode Hall Law School, had been elected by the Association of Student Legal Aid Societies of Ontario to fill the position for the year 1984-85.

Appointment of Area Director – Bruce and Grey Counties

Larry Easto, Esq., Solicitor, Area Director for Bruce and Grey Counties resigned as Area Director. Peter MacDonald, Esq., Q.C., has been appointed Area Director for the said counties.

Appointment of Area Director – Niagara South

Fred Cash, Solicitor, Area Director for Niagara South, resigned as Area Director and retired from active practice. James V. Railton, Solicitor, has been appointed Area Director for the said County.

Appointment of Area Director – Waterloo County

James C.M. Gothard, Solicitor, Area Director for Waterloo County, retired. Paul Seitz, Solicitor, has been appointed Area Director for the said County.

Appointment of Area Director – York Region

In February 1984, Convocation approved the appointment of Robert Bruce Carson, Solicitor, as Area Director, York Region – a new judicial district.

Special Projects Co-ordinator

In February 1984, Harold J. Levy, Esq., Solicitor, Special Projects Co-ordinator, resigned from the Plan upon his appointment as Special Advisor to The Law Reform Commission of Canada. The Plan records its deep appreciation to Mr. Levy for the many innovative ideas he introduced to the Plan, such as the Mentor Programme.

Legal Aid Committee Meetings

The Plan is administered for The Law Society of Upper Canada through the Legal Aid Committee comprising 14 Sub-Committees.

The Legal Aid Committee met 11 times during the fiscal year to review legal aid policy, receive and consider reports from the numerous meetings of its Sub-Committees and to resolve issues which arose during that period.

All Committee members serve on a volunteer basis and it is evident that the Benchers, Non-Benchers members of the legal profession, lay representatives and one law student give valuable hours of their time to ensure the proper administration of legal aid for the benefit of the citizens of this Province.

Sub-Committees of the Legal Aid Committee

The composition of the Sub-Committees and Standing Committee of The Legal Aid Committee is as follows:-

Steering Committee (Standing Committee)

Chairman: George E. Wallace, Esq., Q.C.
Vice-Chairman: Robert E. Barnes, Esq., Q.C.
Secretary: Andrew M. Lawson, Esq., Q.C.
Ms. C. Jane Arnup, Solicitor
Rino Bragagnolo, Esq., Q.C.
G.H.T. Farquharson, Esq., Q.C.
Lee K. Ferrier, Esq., Q.C.
P.G. Philp, Esq., Q.C.
Professor Peter Russell
Mrs. Peggy Smyth
Mrs. Reginae Tait

Terms of Reference

To consider policy and planning matters and to make recommendations to The Legal Aid Committee.

Management Committee – Legal Aid Committee

Chairman: C. Bruce Noble, Esq., Q.C.
Vice-Chairman: Hugh Guthrie, Esq., Q.C.
Secretary: Andrew M. Lawson, Esq., Q.C.
Robert E. Barnes, Esq., Q.C.
T.G. Bastedo, Esq., Q.C.
R.J. Carter, Esq., Q.C.
D.W. Jones, Esq.
R.S. Tebbutt, Esq.
George E. Wallace, Esq., Q.C.

Observer
Members: Glenn Carter, Esq.
Assistant Deputy Attorney General
Rendall Dick, Esq., Q.C.
Under-Treasurer, The Law Society

Terms of Reference

To overview the general administrative procedures of the Plan and to investigate and make recommendations as to the feasibility of computerizing certain procedures of the Ontario Legal Aid Plan.

The Joint Committee

Chairman: C. Bruce Noble, Esq., Q.C.
Vice-Chairman: Hugh Guthrie, Esq., Q.C.
Secretary: Andrew M. Lawson, Esq., Q.C.
Glenn Carter, Esq.
Douglas J. Ewart, Esq., Solicitor

Terms of Reference

To investigate and bring forward to the Legal Aid Committee for approval recommendations for improving the existing Legal Aid Plan.

******Clinic Funding Committee******

Chairman: Hugh Guthrie, Esq., Q.C.
Vice-Chairman: Thomas G. Bastedo, Esq., Q.C.
Glen Carter, Esq.
Douglas J. Ewart, Esq., Solicitor
Ms. Berta Zaccardi

Terms of Reference

To make all policy directives in relation to clinic funding.

****** Not a Sub-Committee of The Legal Aid Committee***

Sub-Committee Re: Amendments to Regulation and Forms

Chairman: Robert E. Barnes, Esq., Q.C.
Vice-Chairman: Douglas J. Ewart, Esq., Solicitor
Secretary: Andrew M. Lawson, Esq., Q.C.
Lee K. Ferrier, Esq., Q.C.
Robert L. Holden, Esq., Deputy Director, Legal
J.S. Lyons, Esq., Q.C.

Terms of Reference

To review the Legal Aid Regulation and Forms and to make recommendations to The Legal Aid Committee.

Sub-Committee Re: Duty Counsel Representation

Chairman: R.J. Carter, Esq., Q.C.
Vice-Chairman: T.G. Bastedo, Esq., Q.C.
Secretary: Robert L. Holden, Esq., Deputy Director, Legal
David Clancy, Esq., Solicitor
G.H.T. Farquharson, Esq., Q.C.
Alexander Harry, Esq., Q.C.
Dr. R.L. Lamb
J. Murray Neilson, Esq., Q.C.
John Zado, Esq., Solicitor

Terms of Reference

To study not only the cost reduction aspect of Duty Counsel in large centres of the Province but also to study the quality of Duty Counsel representation being provided throughout the Province.

Sub-Committee Re: Judges Complaints

Chairman: Robert J. Carter, Esq., Q.C.
Vice-Chairman: Dr. R.L. Lamb
Secretary: Mrs. J. Glyde Hone, Deputy Director, Appeals
Lee K. Ferrier, Esq., Q.C.
Clayton C. Ruby, Esq., Solicitor

Terms of Reference

To consider all complaints from judges concerning a solicitor's conduct while representing a legally-aided client.

Sub-Committee Re: Disclosure of Information

Chairman: Rino Bragagnolo, Esq., Q.C.
Secretary: Andrew M. Lawson, Esq., Q.C.
Steven Sharpe, Esq., Solicitor
Harvey Strosberg, Esq., Q.C.

Terms of Reference

To review proposed legislation at both the Federal and Provincial levels dealing with public access to information and to investigate the possible impact on the Legal Aid Plan.

Sub-Committee Re: Public Information

Chairman: Rino Bragagnolo, Esq., Q.C.
Vice-Chairman: Cyril Hurly, Esq.
Secretary: John Beaufoy, Esq.
G.H. Gilchrist, Esq.
Ms. Frances Gregory (Student
Legal Aid Society Representative)
Mrs. Ruth Jarman
Ms. Frances P. Kiteley, Solicitor
J.S. Lyons, Esq., Q.C.
Xavier Michon, Esq.
Mrs. Reginae Tait

Terms of Reference

To liaise with the Public Information Officer and guide the development of the public information program.

Area Directors' Liaison Committee

Chairman: George E. Wallace, Esq., Q.C.
Vice-Chairman: Thomas G. Bastedo, Esq., Q.C.
Secretary: Andrew M. Lawson, Esq., Q.C.
R.J. Carter, Esq., Q.C.
D.W. Jones, Esq.
G. Marsden, Esq., Solicitor
J. Palter, Esq., Solicitor
Robert C. Topp, Esq., Q.C.

Terms of Reference

To study the existing administration of the Plan through area offices and make recommendations thereto.

To authorize and instruct the six regional Chairmen to hold regular meetings to discuss the operation of the Plan and the delivery of legal aid as administered by the legal aid area directors in each region and to make recommendations resulting therefrom.

To receive reports on a limited number of spot checks made by the Provincial Office staff on the operation of the Area Legal Aid Offices to determine the efficiency of the administration of the Plan through local area offices.

The Area Directors' Liaison Committee to be an ongoing liaison committee with Area Directors.

Sub-Committee Re: Research Facility

Chairman: R.S. Tebbutt, Esq.
Vice-Chairman: Ms. Frances P. Kiteley, Solicitor
Secretary: Robert L. Holden, Esq., Deputy
Director, Legal
Rendall Dick, Esq., Q.C.
Cyril Hurly, Esq.
Robin A. Macrae, Esq.
Robert C. Topp, Esq., Q.C.

Terms of Reference

To study the future of the Research Facility

Sub-Committee Re: The Young Offenders Act

Chairman: Professor Peter Russell
Vice-Chairman: Allan Rock, Esq., Q.C.
Secretary: Robert L. Holden, Esq., Deputy
Director, Legal
S. Avruskin, Esq., Solicitor
Rino Bragagnolo, Esq., Q.C.
R.J. Carter, Esq., Q.C.
G. Johnson, Esq., Solicitor
Robert McGee, Esq., Q.C.
Robert C. Topp, Esq., Q.C.

Terms of Reference

To make recommendations to The Legal Aid Committee arising out of the implementation of the Young Offenders Act.

Sub-Committee to Review Services to the Handicapped

Chairperson: Mrs. Kathleen Fleming
Secretary: John Beaufoy, Esq.
P.G. Philp, Esq., Q.C.
Mrs. Reginae Tait
Observer
Member: David Baker, Esq., Solicitor

Terms of Reference

To review legal aid services to the handicapped.

Sub-Committee Re: Group Applications

Chairman: Jeffrey S. Lyons, Esq., Q.C.
Secretary: Mrs. J. Glyde Hone, Deputy
Director, Appeals
Ms. C. Jane Arnup, Solicitor
G.H.T. Farquharson, Esq., Q.C.
Ms. Frances P. Kiteley, Solicitor
Clayton C. Ruby, Esq., Solicitor
Professor Peter Russell

Terms of Reference

To look into the granting of legal aid in areas which may generally be defined as class actions, group actions or test cases.

Sub-Committee Re: Mediation and Assessments

Chairperson: Ms. Frances P. Kiteley, Solicitor
Craig Perkins, Esq., Ministry of
the Attorney General
Dr. Barbara Landau,
Ph.D. and LL.M.

Terms of Reference

To provide a cost-benefit analysis of mediation in order to determine the long term savings if mediation is funded.

To recommend an hourly rate and average hours per case for which mediators should be funded.

To recommend credentials required in order to qualify as a mediator.

To recommend hourly rate and average hours per case for which assessors should be funded.

To recommend credentials required in order to qualify as an assessor.

Steering Committee

(a) Quality of Legal Aid Services

The Legal Aid Committee requested the Steering Committee to consider whether or not the quality of legal aid services should be monitored.

During the fiscal year a report of the Steering Committee was received, noting that:-

“The Steering Committee is satisfied that no serious decline is apparent at this time in the quality of legal aid service being delivered under the Plan and there is no apparent adverse trend in the age of the Bar participating in the delivery of legal aid services. The Steering Committee recommends that an assessment of the quality of service being delivered under the Plan be made annually and that such a report be referred to the Steering Committee.”

(b) The Mental Health Act

In April, 1983, the Legal Aid Committee received a request from the Ministry of Health seeking the involvement of The Legal Aid Plan with respect to implementation of Section 66 of The Mental Health Act.

Section 66 reads as follows:-

“66. Section 30a(1) – An attending physician who completes a certificate of involuntary admission or a certificate of renewal shall give or transmit a notice in writing of completion and filing of the certificate to the patient who is the subject of the certificate and to the Area Director for the area, in accordance with the Legal Aid Act, in which the psychiatric facility is located.

(2) – A notice under Subsection (1) shall inform the patient and the Area Director that the patient or any person on his behalf is entitled to a hearing by the regional review board if the patient or the person gives or transmits to the officer in charge or to the regional review board notice in writing requiring a hearing and the patient or the person may so require such a hearing.”

The Legal Aid Committee referred the request to the Steering Committee with authorization to meet with the Ministry of Health to ascertain how the Plan could work in conjunction with the Ministry in carrying out the unproclaimed amendments.

The Steering Committee met with the Deputy Minister, Legal Counsel and the Executive Director of the Mental Health Division. After lengthy discussion on numerous points, representatives from the Ministry concluded that Section 66 was in need of clarification.

On February 8, 1984, the Chairman of the Legal Aid Committee wrote to all Area Directors advising that he had had an opportunity to meet with various representatives of the Ministry with respect to the proclamation of this Section. The Ministry subsequently announced that on March 1, 1984, the aforementioned Section would come into force. The memorandum advised Area Directors that Section 66, as presently drafted, simply required that the Area Directors be notified of the admission to a psychiatric facility of an involuntary patient. The Area Director is not under any obligation to do anything upon the receipt of the certificate or notice. The forwarding of the notice to the Area Director is simply to forewarn the Area Director that the patient might make an application pursuant to the provisions of The Legal Aid Act for representation in the review process which is established under The Mental Health Act.

The memorandum went on to state that, if the patient, in his discretion such as it may be, or upon the advice of the patient advocate, or indeed of some other person authorized to do so under The Mental Health Act, makes application for review and the services of a lawyer are sought, then if the patient or applicant is able to pay for this service, the private Bar should be available for that purpose. If, on the other hand, the patient or the applicant is entitled to legal aid, then the patient or applicant can make such application as is necessary and the patient advocate can assist the patient in making such application.

Sub-Committee Re: Amendments to Legal Aid Regulation

(a) Lawyers Representing Jointly Accused Persons

Robert E. Barnes, Esq., Q.C., Chairman of the Sub-committee appointed to review the Legal Aid Regulation and Forms, presented a report to the Legal Aid Committee at its March meeting. One of the items referred to in the said report reads as follows:-

"In June, 1982, Convocation approved the following:-

Section 84

- 84 (6) – In the event that jointly accused persons wish to be represented by a single firm of lawyers, only one solicitor shall act for the jointly accused persons and he may apply for counsel to assist him pursuant to this section.
- 84(7) – Counsel or junior counsel may be selected from any legal aid panel but except with the approval of the area committee shall not be a person associated in the practice of law with the solicitor employing him.
- 84(8) – A refusal made pursuant to the terms of this section shall be subject to appeal in the same manner as a refusal to issue a certificate."

Concern was expressed that many sole practitioners who share overhead costs would be prohibited from representing co-accused, therefore, the Legal Aid Committee requested that the proposed amendment be discussed with the Criminal Lawyers' Association and the Advocates' Society.

The Legal Aid Committee after in depth review of correspondence received from the Criminal Lawyers' Association, recommended that the proposed amendment stand. In its letter, the Criminal Lawyers' Association set out their interpretation of the amendment and the Legal Aid Committee agreed with this interpretation.

The Legal Aid Committee directed that all Area Directors be made aware of the said interpretation which reads as follows and is to be put into effect:-

"That draft Regulation 84 of The Legal Aid Act should not be interpreted to restrict a lawyer who merely shares office space or administrative services jointly or with other lawyers from representing a person who is jointly accused and represented by any other lawyer in that office. Further, that the prohibition against joint representation be restricted to partners or employees in accordance with the rules of professional conduct."

Convocation also approved this interpretation.

(b) Final Review of Proposed Amendments to the Regulation

During the fiscal year, the Legislative Counsel and the Director, Policy Development Division of the Ministry of the Attorney General, met with Senior Administration staff to review over 100 amendments to the Regulation which had been recommended by the Regulation Committee and approved by Convocation in the previous fiscal year. Mr. Robert Barnes had undertaken to return to the Legal Aid Committee and Convocation for further review any of the amendments which were not approved by the Ministry of the Attorney General and which involved matters of substance. The new Legal Aid Regulation is now in final draft and it is expected that the amendments will be approved by Legislative Counsel early in 1985.

Sub-Committee Re: Family Violence

In May, 1982, a Sub-committee under the Chairmanship of Victor Paisley, Esq., Q.C., was appointed to study the problems of family violence from a legal aid point of view and determine, among other things, whether Duty Counsel or the certificate process is best suited to handle these cases and whether students should be involved in Family Court.

The Sub-committee's initial report was distributed to all Area Directors for their consideration and comment. In April, 1983, the Legal Aid Committee and Convocation approved the Sub-committee's final report which incorporated some of the Area Directors' recommendations.

In February, 1984, the Legal Aid Committee approved guidelines for Area Directors relating to the delivery of legal aid services in matters involving family violence.

The guidelines read as follows:-

1. Area Directors should maintain up-to-date information on the agencies in their communities which are able to provide emergency assistance to persons who have suffered from family abuse. A list of the agencies should be sent to the Provincial Office.
2. Legal Aid pamphlets and information should be provided to all agencies in the communities which might become involved with Family Violence matters.
3. In recognition of the immediate representation which must often be provided in Family Violence situations, the Area Directors should continue the current policy of providing emergency authorization by telephone or otherwise prior to the formal issuance of a certificate.

4. In exceptional circumstances, where the distressed party does not have a lawyer and an emergency situation exists requiring immediate legal representation, the Area Director should consider providing the name of a lawyer from the Panel. The Area Director may also consider appointing a lawyer to act as special Duty Counsel.
5. Where circumstances permit, the Area Director should maintain a list of Duty Counsel who are most familiar with Family Violence matters. The members of this list should be people who have indicated an interest in Family Violence matters. Duty Counsel should be required annually to demonstrate what measures they have taken to improve their ability to represent people in this area.
6. The Area Office staff should be prepared to provide any victim of Family Violence who wishes to lay charges in Family Violence situations with necessary information for locating a Justice of the Peace and launching the proceedings.
In situations where the complainant is unable to persuade the Justice to commence proceedings or to obtain the necessary co-operation from the Police or the Crown Attorney's Office, the Area Director should personally contact the Justice of the Peace or the authorities in order to ensure that the party has access to the redress which is sought.
In instances where in spite of the Area Director's efforts, a charge has still not been laid, the Area Director should consider providing a certificate for the purpose of assisting the applicant.
7. Area Directors should continue to recognize the importance of making Duty Counsel available at Child Welfare hearings to advise parents of children where appropriate.
8. In those cases where the Area Director has referred a person to a local agency, he should confirm with the person that assistance was rendered.

Area Directors' Liaison Committee

(a) Periodic Reviews of Area Offices

The Area Directors' Liaison Committee, under the Chairmanship of George E. Wallace, Esq., Q.C., met throughout the fiscal year and made various recommendations with respect to studying the existing administration of the Plan. The Committee authorized that periodic reviews be made of Area Offices at the discretion of the Director or his designate, with reports of such reviews being made to the Area Directors' Liaison Committee as soon after the review as practicable. A meeting with the Area Committee is also to be held when it can be conveniently arranged. During the fiscal year, the Deputy Director, Legal and the Deputy Director, Finance conducted such periodic reviews in accordance with the Committee's mandate.

(b) Area Directors acting as Part-time Crown Attorneys

The Committee also dealt with the matter of Area Directors acting as part-time Crown Attorneys.

Objections had been raised by a lawyer with respect to the practice of an Area Director acting as a part-time Crown Attorney.

The Committee approved the recommendation that:-

"In the future, no person engaged in part-time prosecution duties of any kind should be appointed as an Area Director or Deputy Area Director and that all Area Directors be directed to ensure no actual conflict be allowed to arise in the performance of their duties.

The Committee was of the opinion that it should not attempt to restrict individuals associated with the Area Director in practice in the acceptance of certificates. The Committee was also of the opinion that all appearances of conflict could only be eliminated when the Plan could manage to have no part-time Area Directors."

Convocation also approved this policy.

Sub-Committee Re: Duty Counsel Representation

In November, 1981, a Sub-Committee was appointed under the Chairmanship of R.J. Carter, Esq., Q.C., to study not only the cost-reduction aspect of Duty Counsel in large centres of the Province, but also to study the quality of Duty Counsel representation being provided throughout the Province.

In March, 1982, Convocation approved a recommendation that a training period be established for Duty Counsel.

The Legal Aid Committee at its December, 1983, meeting, approved a recommendation of the Sub-Committee that guidelines for Area Directors pursuant to Section 28 of the Legal Aid Regulation be established.

Section 28 reads as follows:-

- “28-(1).The Law Society may establish standards of professional practice, training and experience for entry to and retention on any panel or sub-division of a panel or any class within any panel or sub-division of a panel.
- (2).The area director must not enter or retain the name of a solicitor on a panel or a sub-division of a panel or in any class within any panel or sub-division of a panel, unless the professional practice, training and experience of the solicitor meet the standards established by The Law Society for panel or sub-division.
- (3).Subsections (1) and (2) apply, notwithstanding Section 27.”

The approved guidelines are as follows:-

”Pursuant to Section 28 of the Regulation under the Legal Aid Act, the Law Society of Upper Canada hereby establishes that before the name of the solicitor may be entered or retained on a Duty Counsel Panel, the Area Director must be satisfied that the applicant has a level of expertise and ability necessary to provide the particular services offered by the Panel.

The Area Director may consider previous courtroom experience, training or educational programs taken and make any enquiries thought necessary to determine whether the applicant should be entered or retained on the Panel.

Applicants may only be entered on a Panel after having served a probationary period of service consisting of six Duty Counsel assignments under the supervision of an experienced Duty Counsel.”

Sub-Committee Re: The Young Offenders Act

The Young Offenders Act is Federal legislation which was proclaimed on April 1, 1984. A new court was established and justice for young people was significantly changed. For the first year only, young people under the age of 16 are affected. On April 1, 1985, 16 and 17 year old youths will also be included.

Section 11 of The Young Offenders Act provides that young persons have the right to retain and instruct counsel. There is no reference to economic need. When a young person wishes to retain counsel but is unable to do so, the Youth Court is required to refer the young person to Legal Aid. If the young person is unable to obtain counsel through a Legal Aid Programme, the Attorney General may be required by the Court to appoint counsel to represent the young person.

The Young Offenders Sub-Committee was established in February, 1984, to study the legislation and make recommendations as to how the Legal Aid Plan should respond to its requirements. In order to assist the Committee, each area office is maintaining detailed statistics and is reporting monthly.

The Sub-Committee will make its final report in January, 1985.

Sub-Committee Re: Public Information

During the 1983-84 fiscal year, the Law Society of Upper Canada's Information Department continued to publicize the Ontario Legal Aid Plan through:-

- Distribution of The Legal Aid Letter and NewsUpdate (usually 6-8 times a year), which carries news about the Plan to about 22,000 readers including all lawyers in Ontario, all media, judges, correctional institutions and individuals and agencies involved with the delivery of legal and social services in Ontario. Included are all Ontario MPPs and Ontario-based MPs and Senators.
- Distribution of a pamphlet entitled "Legal Aid". About 200,000 pamphlets were distributed during the fiscal year through mailings to individuals and bulk distribution through supermarkets, libraries, legal aid offices and clinics, lawyers' offices, liquor stores, government offices, social service agencies, high schools etc. The pamphlet is available at no charge in English, French, Cree and Ojibway. It is currently being translated into Spanish, Portuguese and Italian.
- Participation, in co-operation with The Law Society, in home shows/exhibitions in Hamilton, London, Ottawa, Sudbury, Georgetown and Toronto. Pamphlets were distributed to thousands of individuals, many of whom sought and obtained summary legal advice from volunteer lawyers manning The Law Society/Legal Aid booths.
- Media "feature" interviews (radio, television, cable, newspapers, magazines) outlining the role of the Plan and, especially in the last year, pointing out the pressures on the Plan caused by increased demand for services due to economy downturn.

- Speaking engagements making the Plan known to service clubs, high school students and other interested groups.
- Publication and circulation of the Plan's Annual Report (which is also sent to all media in Ontario) to make individuals, groups etc., aware of the Plan's activities in the previous fiscal year.

In July, 1983, the Information Department organized a tour of five northern Ontario centres to hear the concerns of local members of the Bar and others regarding the Plan. Meetings were chaired by members of the Legal Aid Committee and received considerable media coverage.

As a result of concerns expressed by many members of the Bar, the Legal Aid Committee authorized the Information Department to develop and conduct a public awareness campaign to better inform Ontario citizens of the crucial role played by Legal Aid in the Province's justice system. Subsequently, the Legal Aid Committee approved a series of six newspaper features which focused on family law, criminal law, administrative law, community legal clinics as well as the Plan's unique Research Facility.

These features were placed in most daily newspapers in Ontario in the Fall of 1984 and appear to have been well received by the public and the profession.

The awareness campaign also resulted in an increased interest with respect to the Plan's role in the administration of justice.

Sub-Committee re: Mediation and Assessments

As a result of the proclamation of the Children's Law Reform Act, the Legal Aid Committee appointed a Sub-Committee on Mediation and Assessments. The mandate of the Sub-Committee is to make recommendations to the Legal Aid Committee with respect to payment for the services of mediators and assessors in matrimonial matters where custody or access are in dispute.

The Sub-Committee is chaired by Frances Kiteley. The other members are Craig Perkins, Ministry of the Attorney General and Dr. Barbara Landau, Lawyer and Mediator.

To facilitate the task, the Sub-Committee has designed a research proposal entitled "The Family Mediation Project". The objective of the project is to determine the cost and social effectiveness of mediation.

The research project has been designed to allow a comparison between those cases in which mediation is undertaken and those where only litigation had occurred. A significant feature of the project is that there will be a control group which will provide the basis for statistical comparisons. Another important feature is that the research design could be replicated in other parts of Canada and could therefore be of assistance in establishing long-term provincial and federal policy.

Mediation is a tool increasingly in use for all issues arising out of marital breakdown. For purposes of the project, only the issues of custody and access will be mediated but it is expected that the results may permit recommendations with respect to the social and cost effectiveness of mediation on other issues such as property and support.

The funding for the project has been obtained from the Federal Department of Justice, The Law Foundation of Ontario, the Ontario Ministry of the Attorney General and the Ontario Legal Aid Plan.

The project may take two years before the final report is available but it is anticipated that interim progress reports will be submitted.

A project of this nature has never been undertaken before, but it is anticipated that it will have a significant impact both on the contribution by Legal Aid Plans to this alternate approach to dispute resolution and on family law throughout Canada.

Student Legal Aid Societies

The Plan funds six University-based legal aid societies which make use of law students, under faculty supervision. The societies assist both students and members of the public with a variety of legal problems and continue to be a valuable part of the Plan's delivery of legal services. In many instances, the societies are involved not only in direct services but also in public legal education which serves to generally inform individuals about their legal rights and obligations.

The increased level of funding for the societies during the past three fiscal years (\$374,898 for 1981-82 compared with \$478,000 for 1982-83 and \$549,000 for 1983-84) demonstrates the Plan's and the Ministry of the Attorney General's commitment to this method of delivering needed legal services to Ontario's citizens.

The Student Legal Aid Societies are located at the following Universities:-

- (a) University of Windsor
- (b) University of Western Ontario
- (c) University of Toronto
- (d) York University – Osgoode Hall
- (e) Queen's University
- (f) University of Ottawa.

Independent Community Legal Clinics

The role of Independent Community Legal Clinics within the Ontario Legal Aid Plan continued to develop during the last fiscal year.

The funds allocated for clinic funding increased from \$6.9 million in 1982-83 to \$8.3 million in 1983-84.

Since 1976, when 13 existing clinics were first funded by the Ontario Legal Aid Plan, the number of clinics has increased to 44 across the Province. In 1983-84, the Clinic Funding Committee approved funds to establish three new clinics. The new clinics funded were: Algoma Community Legal Clinic in Sault Ste. Marie; Clinique Juridique Populaire de Prescott-Russell in Hawkesbury; and Advocacy Centre for the Elderly in Toronto.

The Committee also approved the allocation of 18 additional staff positions to existing clinics to assist them in better serving their communities.

Clinic legal services continue to be provided by both lawyers and community legal workers. A number of clinics provide a wide range of general legal assistance and representation in such administrative law areas as workers' compensation; unemployment insurance; welfare; pensions; immigration and employment rights. Clinics also assist with landlord/tenant disputes; debtor/creditor problems and family matters such as juvenile and child welfare problems. The Clinic Funding Committee has also continued funding some clinics which offer specialized legal services, including such matters as parole and sentencing (Queen's Correctional Law Project), environmental law (the Canadian Environmental Law Association), law for the handicapped (the Advocacy Resource Centre for the Handicapped), children's law (Justice for Children), workers' compensation (Injured Workers' Consultants and Industrial Accident Victims Group of Ontario), landlord/tenant problems (Metro Tenants Legal Services,

Landlord's Self Help Centre and Tenant Hotline), and public legal education (Community Legal Education Ontario). As well, a number of clinics provide services to special communities, including the Spanish-speaking community in Toronto and native communities in Kenora, Sioux Lookout, Thunder Bay District and Moosonee/Moose Factory and the James Bay coast.

In addition to case-related services, clinics have continued in 1983-84 to fulfil their special mandate under the Regulation "to encourage access" to legal services and to provide services "designed to promote the legal welfare" of their communities. Many clinics initiated community legal education and preventive law activities during the fiscal year, assisted with significant law reform proposals, and engaged in widespread efforts to create better access to law. In addition, the Committee has continued its funding for Community Legal Education Ontario, an organization devoted entirely to public legal education activities in the Province.

The Committee has responsibility under the Regulation proclaimed in force in June, 1979, for the administration and policy affecting community clinics. In accordance with the Regulation, and the clinic certificate signed on behalf of the Plan and by each clinic, community clinics are also administered by Boards of Directors elected by, and representative of, the communities served by the clinics. The Boards must establish financial eligibility guidelines and case priorities for the work of the clinic, and are financially accountable to the Clinic Funding Committee. The members of clinic Boards of Directors continued in 1983-84 to provide many hours of volunteer time and energy to clinic work, thereby contributing much to the successful operation of community legal clinics.

Roger Yachetti, Esq., Q.C., Benchers, who had served as Chairman of the Clinic Funding Committee since November, 1982, resigned in August, 1983, due to other Law Society commitments. The Ontario Legal Aid Plan is grateful to him for his contribution to community legal clinics.

Hugh Guthrie, Esq., Q.C., Benchers, was appointed Chairman of the Clinic Funding Committee by The Law Society of Upper Canada.

Thomas Bastedo, Esq., Q.C., Benchers, was appointed Vice-Chairman of the Clinic Funding Committee by The Law Society of Upper Canada. Mr. Bastedo had been previously associated with clinics, as a downtown supervisor for Parkdale Community Legal Services and as a founding Board member of Justice for Children.

The other members of the Committee continued to include: Berta Zaccardi, Solicitor; Douglas Ewart, Ministry of the Attorney General and Glenn Carter, Ministry of the Attorney General.

The Clinic Funding Committee continued to provide funds in 1983-84 to assist clinic staff in maintaining high-quality legal services. Funds were provided to the Southwest Regional Association of Clinics for regular staff training sessions throughout the year. The Advocacy Resource Centre for the Handicapped was funded to provide four regional workshops for clinic staff on Law and the Handicapped. A workshop for clinic staff on practice before the Social Assistance Review Board was also funded by the Committee. A workshop for northern clinics on workers' compensation law was held in March, 1984. The Committee also funded a seminar in Toronto for WCB Specialists, which reviewed the changes to the *Workers' Compensation Act*, recommended by the Standing Committee on Resource Development. In March, 1984, clinic staff attended a two-day workshop on unemployment insurance law.

Four clinic lawyers were also funded to attend the Intensive Trial Advocacy Workshop sponsored by Osgoode Hall Law School at York University.

The Clinic Funding Regulation recognizes the complementary aspects of clinic services in relation to the traditional fee-for-service program of the Ontario Legal Aid Plan. The two branches of the Plan continue to work together to try to ensure that necessary legal services are readily available to low-income citizens of the Province.

Area Committees

As in previous years, the Plan records with gratitude the voluntary assistance provided by over 600 lawyers and lay members of the Province's 47 Legal Aid Area Committees.

Each of the Plan's Area Offices depends heavily on its volunteer Area Committee members to consider appeals from refusals of Area Directors to grant legal aid and to make recommendations on applications involving such matters as appeals to the Supreme Court of Canada, the Court of Appeal for Ontario and other appeal tribunals.

In the last fiscal year, Area Committee members considered 2,865 appeals regarding legal aid pursuant to Section 16 of The Legal Aid Act (involving appeals from refusal to grant legal aid certificates), down from 3,215 last year. The Area Committee members also considered about 3,000 applications for legal aid under Section 14 of The Legal Aid Act (dealing with appeals).

(An area-by-area breakdown for the first type of case is provided in Appendix I and the names of Area Committee members are listed in Appendix L).

The Research Facility

The Research Facility is a centralized legal research unit. It does tailor-made legal research for lawyers throughout Ontario for their Legal Aid files.

In the fiscal year ending March 31, 1984, the Research Facility completed almost 1,700 separate legal research files and now produces 2,000 research files per year. This represents an increase in productivity of 41% in the last two years. In the same two year period, 1982 to 1984, the Research Facility's cost per research file has dropped 15% (in actual dollar costs without compensating for inflation).

This increase in productivity is due to the unique technology of centralized legal research which has been developed by the Director of Research and his staff. The increase in productivity has allowed the Research Facility to do a greater volume of civil research, mainly family law. The resulting increase in the Research Facility's database progressively reduces the cost per file and has allowed the Research Facility to add more memoranda to its catalogue of standard memoranda which it sells to lawyers across Canada.

These standard memoranda were created to allow a greater number of research requests arising from Legal Aid files to be completed each year. They have had a dramatic effect upon the Research Facility's productivity; and advertising the Research Facility's catalogue has caused a dramatic increase in the numbers of Legal Aid research files, thus inducing more lawyers to choose to have the Research Facility do their research rather than charging the Ontario Legal Aid Plan for doing the research themselves. Therefore, the Research Facility's services provided to Legal Aid files, and its commercial catalogue sales, are mutually complementary operations, each rendering the other more cost efficient.

In the summer of 1983 a survey of users of the Facility's services revealed that 95% of the lawyers who responded reported that using the Research Facility for their Legal Aid files

reduced their preparation time for court. The survey also revealed that lawyers wished the Facility to expand its research services into other fields of law.

The Mentor Program

The Mentor Program, which is designed to provide a direct link between junior and senior members of the Bar continued to be used extensively during the past year. The Program was established to assist junior lawyers handling cases for legally-aided clients to obtain guidance from senior counsel regarding tactical and ethical problems.

Approximately 45 requests for assistance are received each week which is a slight increase from last year. There are 22 family law mentors and 29 criminal law mentors.

Arrangements are being made to expand the panels in order to increase the number of mentors who practise outside Metropolitan Toronto. It is hoped that by so doing, the mentors will be more familiar with local problems and circumstances. In addition, this expansion should help to defray the long distance telephone expenses incurred by the mentees.

Appeals to the Provincial Director

The Provincial Director is empowered pursuant to the Legal Aid Act to determine ultimate entitlement to legal aid in the following circumstances:-

- (1) Section 14 (4) to determine appeals from the refusal of an Area Committee to issue a certificate in appellate matters etc.,
- (2) Section 16 (9) to dispose of applications for legal aid by persons not ordinarily resident in Ontario;
- (3) Section 16 (10) to determine appeals by Area Directors from a decision of an Area Committee granting a certificate; and

- (4) Section 16 (11) to respond to requests by the Supreme Court of Canada or the Ontario Court of Appeal to appoint counsel for an appellant or a respondent in a criminal appeal.

All of these matters are routinely dealt with by the Deputy Director, Appeals, on the Provincial Director's behalf.

During the fiscal year there was a significant increase (12½%) in the number of appeals to the Provincial Director from the refusal of an Area Committee to issue a certificate in appellate matters. During the fiscal year, 338 such appeals were determined, of which 35 were allowed and approximately two-thirds related to criminal matters.

Approximately 1,200 applications were considered pursuant to Section 16 (9) – that is by persons “not ordinarily resident in Ontario”. A significant percentage of those applications were from residents of other provinces of Canada. The Plan is a party to a Reciprocal Agreement with the other provinces and territories concerning the provision of civil legal aid. It is also party to the Federal Provincial Cost-Sharing Agreement respecting criminal legal aid, the terms of which require that the Plan consider all Canadians as if they were Ontario residents for the purpose of considering their entitlement to legal aid in criminal matters. The numbers of such other Canadians seeking criminal legal aid are not included in the total of 1,200 previously mentioned. The Plan is continuing to experience an increasing number of applications for legal aid from aliens, particularly in criminal and immigration matters.

In the fiscal year, 15 appeals were considered from Area Directors from a decision of an Area Committee granting a certificate. Of that number, the Area Director was upheld on 13 occasions.

Collections

In the past four fiscal years, the Collection Department has made steady improvement to the Plan's recovery on liens and delinquent

receivables. During the period between 1981 and 1984, the revenue increased approximately 50% for contributions and approximately 30% for costs – generally an overall 50% increase.

The Plan received \$2,893,632 from costs and contributions for 1981 compared with \$4,293,976 for 1984.

It should also be noted that further savings of between \$60,000 to \$70,000 for the four-year period accrued to the Plan from the re-negotiating of third-party collection agency rates.

Investigation Department

The Plan's Investigator conducted 325 investigations during the fiscal year. Of that number, 162 requests were made by Area Directors – most regarding the financial eligibility of applicants for legal aid. 45 requests were made by the Provincial Director's Office, 42 investigations were prompted by complaints from lawyers and legally-aided clients and there were 75 investigations of a general nature.

Conclusion

The Legal Aid Plan in Ontario depends upon the dedication and hard work of hundreds of individuals, both lawyers and lay persons, who continue to voluntarily take part in the Plan's administration. Among those who should be singled out are the more than 600 citizens who make crucial decisions regarding legal aid services in individual cases through volunteer service on the Plan's 47 area committees.

In addition, the Plan acknowledges its indebtedness to the men and women who attend numerous meetings of the Legal Aid Committee and its many Sub-Committees and who serve in formulating policy within The Law Society of Upper Canada.

Without the support of these numerous volunteers, the Plan would be unable to accomplish all that is set out in this Annual Report.

The Law Society of Upper Canada
Legal Aid Committee
(April 1, 1983 – March 31, 1984)

Benchers

| | |
|---------------------------------------|------------------|
| C. Bruce Noble, Q.C. (Chairman) | Sault Ste. Marie |
| Hugh Guthrie, Q.C. (Vice-Chairman) | Guelph |
| Thomas G. Bastedo, Q.C. | Toronto |
| Rino C. Bragagnolo, Q.C. | Timmins |
| Austin M. Cooper, Q.C. | Toronto |
| G.H. Farquharson, Q.C. | Peterborough |
| Lee K. Ferrier, Q.C. | Toronto |
| Patrick G. Furlong, Q.C. | Windsor |
| E.A. Goodman, Q.C. | Toronto |
| Michael G. Hickey, Q.C. | Kingston |
| Derek Mendes da Costa, Q.C. | Toronto |
| Allan M. Rock, Q.C. | Toronto |
| Mary Weaver, Q.C. | Sudbury |
| Clayton C. Ruby, Solicitor | Toronto |

Lay Benchers

| | |
|-------------------|---------|
| Reginae M. Tait | Toronto |
| Robert S. Tebbutt | Toronto |

Non-Benchers

| | |
|-------------------------|-----------|
| Robert E. Barnes, Q.C. | Windsor |
| George E. Wallace, Q.C. | North Bay |
| Robert J. Carter, Q.C. | Toronto |

Lay Representatives

D.W. Jones
former member, Niagara Housing Authority,
Niagara Falls
Peggy Smyth
Consumers' Association, Sault Ste. Marie
Kathleen Fleming
Children's Aid Society, Dundas

Dr. R.L. Lamb
Ontario Teachers' Federation, Toronto
Ruth Jarman
Provincial Council of Women, London
Xavier Michon
President, Thunder Bay Friendship Centre,
Thunder Bay
G.H. Gilchrist
United Steel Workers, Sudbury
Cyril O. Hurly
former President, Chrysler Canada, Windsor
Prof. Peter Russell
Faculty of Political Science, University of
Toronto

Student Representative

Kevin Whitaker,
Osgoode Hall Law School, York University

Observer Members

Criminal Lawyers' Association

Paul D. Copeland, Solicitor, Toronto.

Ministry of the Attorney General

Glenn Carter, Assistant Deputy Attorney
General, Toronto

***Canadian Bar Association (Family Law
Section)***

Frances P. Kiteley, Solicitor, Toronto.

Advocates' Society

Victor Paisley, Q.C., Toronto.

N.B. For reconstituted Legal Aid Committee as
of Summer 1984, see next page.

The Legal Aid Committee Members ***(Reconstituted Summer, 1984)***

Benchers

| | |
|--|------------------|
| C. Bruce Noble, Q.C. (Chairman) | Sault Ste. Marie |
| Thomas G. Bastedo, Q.C. (Vice-Chairman) | Toronto |
| Hugh Guthrie, Q.C. (Vice-Chairman) | Guelph |
| Rino Bragagnolo, Q.C. | Timmins |
| Robert J. Carter, Q.C. | Toronto |
| G.H. Farquharson, Q.C. | Peterborough |
| Lee K. Ferrier, Q.C. | Toronto |
| Jeffery S. Lyons, Q.C. | Toronto |
| Paul G. Philp, Solicitor | Hamilton |
| Clayton C. Ruby, Solicitor | Toronto |
| Mrs. Mary Weaver, Q.C. | Sudbury |
| Allan M. Rock, Q.C. | Toronto |

Lay Benchers

| | |
|----------------------|---------|
| Mrs. Reginae M. Tait | Toronto |
| Mr. Robert Tebbutt | Toronto |

Non-Benchers

| | |
|-------------------------|-----------|
| Ms. C. Jane Arnup | Toronto |
| Ms. Frances P. Kiteley | Toronto |
| George E. Wallace, Q.C. | North Bay |
| Robert E. Barnes, Q.C. | Windsor |
| Robert C. Topp, Esq. | Sudbury |

Lay Representatives

Mrs. Peggy Smyth, Consumers' Association,
Sault Ste. Marie
Mrs. Kathleen Fleming, Children's Aid Society,
Dundas
Dr. R.L. Lamb, Ontario Teachers' Federation,
Toronto

Mr. Xavier Michon, President, Thunder Bay
Friendship Centre, Thunder Bay
Professor Peter Russell, Faculty of Political
Science, University of Toronto
Mrs. Ruth Jarmain, Provincial Council of
Women, London
Mr. G.H. Gilchrist, United Steel Workers,
Sudbury
Mr. Cyril O. Hurly, former President, Chrysler
Canada, Windsor
Mr. D.W. Jones, former member, Niagara Housing
Authority, Niagara Falls

Student Representative

Frances Gregory, Osgoode Hall Law School, York
University

Observer Members

Advocates' Society

Victor Paisley, Q.C., Toronto

Ministry of the Attorney General

Glenn Carter, Assistant Deputy Attorney
General, Toronto

Criminal Lawyers' Association

Nola E. Garton, Solicitor, Toronto

Ministry of Community and Social Services

Ms. Laine Parry, Toronto

Law Society of Upper Canada

Rendall Dick, Q.C., Under-Treasurer,
Toronto.

Provincial Administrative Staff for the Ontario Legal Aid Plan

Andrew M. Lawson, Q.C.
Provincial Director

Dermot McCourt, C.A.
Deputy Director, Finance

Robert L. Holden, Solicitor
Deputy Director, Legal

Audrey C.R. Rosenthal, Q.C.
Legal Accounts Officer

J. Glyde Hone, Solicitor
Deputy Director, Appeals

Ralph S. Back, Solicitor
Deputy Legal Accounts Officer

Ross Irwin, Solicitor
Manager, Clinic Funding

Kenneth L. Chasse, Solicitor
Director of Research

John R. Beaufoy, Esq.
Public Information Officer

Russell W. Hall, C.A.
Controller

Clifford Cantelon, Esq.
Manager, Collections

Nancy C. Spooner, Manager
Data Processing

Murray Meldrum, Solicitor
Staff Solicitor

Russell W. Jones, Esq.
Investigator

Appendices

APPENDIX A

AREA DIRECTORS

| <u>COUNTY OR DISTRICT</u> | <u>AREA DIRECTOR</u> | <u>ADDRESS & TEL. NO.</u> |
|---------------------------|---|--|
| ALGOMA DISTRICT (1) | <u>A.C. HARRY, Q.C.</u> Sec: Mrs. M. Marecki | Court House, Sault Ste. Marie P6A 5M8 (705) 253-9401 256-8433 |
| BRANT COUNTY (2) | <u>K.P. LEFEBVRE, Q.C.</u> Sec: Mrs. R. Flaxman Mrs. S. McCauley | P.O. Box 131 111 Darling Street, Brantford, N3T 5M3 (519) 759-4250 756-3350 |
| BRUCE COUNTY (3) | <u>P. MacDONALD, Q.C.</u> Sec: Miss S. Stephenson | P.O. Box 609, 22 Jackson Street, Walkerton, N0G 2V0 (519) 881-0407 364-4720 |
| OTTAWA-CARLETON (4) | <u>J.B. CHADWICK, Q.C.</u> <u>D.C. CLANCY (DEPUTY)</u> Sec: Mrs. C. Gollner Mrs. D. Rouleau Ms. K. Hopwood Mrs. N. Anderson Mrs. M. Bouffard Mrs. T. Lafleur | 167 Lisgar Street, Ottawa K2P 0C3 (613) 238-7931 236-9665 |
| COCHRANE DISTRICT (5) | <u>J.A. COUSINEAU, Q.C.</u> Sec: Mrs. R. Lilko Mrs. A. Barron | 192 Third Avenue, Timmins P4N 1C8 (705) 264-9473 264-5221 |
| DUFFERIN COUNTY (6) | <u>MS. CAROL A. ALLISON</u> Sec: Mrs. M. James | 70 First Street, Suite 107, Orangeville L9W 2E5 (519) 941-4745 941-2214 |

| <u>COUNTY OR DISTRICT</u> | <u>AREA DIRECTOR</u> | <u>ADDRESS & TEL. NO.</u> |
|--|--|---|
| ELGIN COUNTY (7) | <u>T.A. POR</u> Sec: Mrs. M. Rapposelli Mrs. J. Erickson | 16 Pearl Street, P.O. Box 190, St. Thomas N5P 3T7 (519) 631-1190 |
| ESSEX COUNTY (8) | <u>J.R. LAWRENSON</u> Sec: Mrs. C. Nantais Mrs. W. Murray Mrs. J. Levinsky Ms. J. Duguid Mrs. C. Syed | 42 Pitt Street West, 2nd Floor, P.O. Box 1753 Windsor N9A 6R3 (519) 255-7822 |
| FRONTENAC COUNTY (9) | <u>D.G. CUNNINGHAM, Q.C.</u> Sec: Mrs. N. Clark Mrs. D. Edgett Mrs. K. Graham | 58 Brock Street, Kingston, K7L 1R9 (613) 546-1179 544-0211 |
| GREY COUNTY (10) | <u>P. MacDONALD, Q.C.</u> Sec: Mrs. C. Valles Mrs. M. Court | 945 Third Avenue East, Suite 19, Owen Sound N4K 2K8 (519) 376-9130 |
| HALDIMAND COUNTY (11) | <u>K. BAIN MUNRO, Q.C.</u> Sec: Mrs. L. Lampman Mrs. D. MacNeill | Box 207 91 Main Street South, Hagersville N0A 1H0 (416) 768-1312 768-3553 |
| HALTON COUNTY (12) | <u>D.L. McKENZIE</u> Sec: Mrs. A. Williams Mrs. D. Martin | 225 Church Street, Oakville (416) 845-7591 842-3421 |
| HASTINGS & PRINCE EDWARD COUNTIES (13) | <u>E.O. BUTLER, Q.C.</u> Sec: Mrs. M. Hooper Ms. J. Buxton Ms. J. Easthope | Suite 100 150 Front Street, Belleville K8N 2Y7 (613) 962-9634 966-4614 |

| <u>COUNTY OR DISTRICT</u> | <u>AREA DIRECTOR</u> | <u>ADDRESS & TEL. NO.</u> |
|--|--|--|
| HURON COUNTY (14) | <u>W.J.E. PARKER</u> Sec: Mrs. G. Pannabecker Mrs. R. Pfrimmer | 44 North Street, Goderich N7A 2T4 (519) 524-9612 524-2134 |
| KENORA DISTRICT (15) | <u>J.K. DONER</u> Sec: Mrs. J. Warttig Ms. B. Coughlin | P.O. Box 1360 154 Main Street South Kenora P9N 3X7 (807) 468-6722 |
| KENT COUNTY (16) | <u>W.A. WOODS</u> Sec: Mrs. D. Vitek | P.O. Box 1, 48 Centre Street, Chatham N7M 4W2 (519) 352-1631 351-6966 |
| LAMBTON COUNTY (17) | <u>R.F. WYRZYKOWSKI</u> Sec: Mrs. G. Garwood Mrs. J. Webster | 546 N. Christina St. 5th Floor, Sarnia N7T 5W6 (519) 336-9371 336-6118 |
| LANARK COUNTY (18) | <u>G.R. McLENNAN, Q.C.</u> Sec: Mrs. L. Tysick | P.O. Box 4 10 Market Square Perth K7H 3E2 (613) 267-3123 |
| LEEDS & GRENVILLE COUNTIES (19) | <u>W.R. WILSON</u> Sec: Mrs. B. Sinclair | P.O. Box 315 32 Wall Street, Brockville K6V 5V5 (613) 342-5421 345-1907 |
| LENNOX & ADDINGTON COUNTIES (20) | <u>J.K. PEARCE, Q.C.</u> Sec: Mrs. B. Shurtleff | 109 John Street, Napanee K7R 1R1 (613) 354-4773 354-2101 |

| | | |
|---|--|---|
| NIAGARA NORTH (21) | <u>J.E. WILSON Q.C.</u> Sec: Mrs. I. Smith Mrs. S. Strobbridge Mrs. S. Benedikty | Suite 103 183 King Street, St. Catharines, L2R 6Z4 (416) 685-1012 685-1420 688-1272 |
| MANITOULIN & SUDBURY DISTRICTS (22) | <u>N.J. CAMPBELL</u> Sec: Mrs. D. Linney Mrs. R. Latendresse Mrs. J. Ellenor | 144 Elm Street West, Sudbury P3C 1T7 (705) 673-8182 673-1887 560-2121 |
| MIDDLESEX COUNTY (23) | <u>MRS. G.J. GRANT Q.C.</u> Sec: Mrs. E. Hessel Mrs. K. Weyler Mrs. V. Stevens Mr. P. Mendonca | 121 Queen's Avenue London N6A 1H9 (519) 433-8179 |
| MUSKOKA DISTRICT (24) | <u>P.B. STUART Q.C.</u> Sec: | P.O. Box 1270 195 Church Street N., Gravenhurst P0C 1G0 (705) 687-3700 687-3441 |
| NIPISSING DISTRICT (25) | <u>R.D. TAFEL</u> Sec: Mrs. V. Lewis Mrs. M. McKay | Suite 102 215 Oak Street East, North Bay P1B 8P8 (705) 472-4893 472-4890 |
| NORFOLK COUNTY (26) | <u>H.F. McCULLOCH Q.C.</u> Sec: Mrs. J. Hill Mrs. D. MacNeill Mrs. C. Goodyear | 71 Norfolk Street North Simcoe N3Y 3N6 (519) 426-5780 525-1550 |
| NORTHUMBERLAND & DURHAM COUNTIES (27) | <u>J.P. FUNNELL Q.C.</u> Sec: Mrs. G. Barron Mrs. S. O'Kane | P.O. Box 185 24 Covert Street, Cobourg, K9A 4K5 (416) 372-2432 372-7713 |

| <u>COUNTY OR DISTRICT</u> | <u>AREA DIRECTOR</u> | <u>ADDRESS & TEL. NO.</u> |
|---------------------------------|--|--|
| ONTARIO COUNTY (28) | <u>J.R. PALTER</u> Sec: Mrs. D. Stevens Mrs. A. Boyle Mrs. J. McIntyre | 74 Simcoe Street South, Suite 101, P.O.B.2382 Oshawa L1H 7V6 (416) 576-2124 Palter's Toronto Line: 683-3870 |
| OXFORD COUNTY (29) | <u>MRS. G.J. GRANT Q.C.</u> Sec: Mrs. S. Bishop | 524 Dundas Street, P.O. Box 811 Woodstock N4S 8A3 (519) 539-2381 |
| PARRY SOUND DISTRICT (30) | <u>W.H. GREEN Q.C.</u> Sec: Mrs. J. McKinnon | 7 Miller Street, Parry Sound P2A 1S7 (705) 746-4011 746-5811 |
| PEEL COUNTY (31) | <u>G.H. MARSDEN Q.C.</u> <u>MRS. C. SCANLAN (DEPUTY)</u> Sec: Mrs. H. McNeil Mrs. D. Carroll Ms. K. Moorcroft Mrs. H. Beamish | Suite 203 11 Queen Street East, Brampton L6W 2A7 (416) 459-6633 451-8660 |
| PERTH COUNTY (32) | <u>MRS. G.J. GRANT Q.C.</u> Sec: Mrs. P. Muma | 91 Brunswick Street, Stratford N5A 3L9 (519) 273-1050 |
| PETERBOROUGH COUNTY (33) | <u>W.M. CARRUTHERS</u> Sec: Mrs. Y. Lowes Mrs. J. O'Brien | 402 Water Street, Peterborough K9H 3L8 (705) 743-5430 743-6470 |
| PRESCOTT & RUSSELL (34) | <u>J.B. CHADWICK Q.C.</u> Sec: Mrs. J. Pellettier | 102 Main Street East Suite 3, Hawkesbury, K6A 1A3 (613) 632-9009 |

| <u>COUNTY OR DISTRICT</u> | <u>AREA DIRECTOR</u> | <u>ADDRESS & TEL. NO.</u> |
|--|--|--|
| RAINY RIVER DISTRICT (35) | <u>C.J. WATT</u> Sec: Mrs. B. Torseth | 400 Scott Street, P.O. Box 636, Fort Frances P9A 3M9 (807) 274-9571 274-9800 |
| RENFREW COUNTY (36) | <u>R.B. LEACH</u> Sec: Mrs. J. Abdallah Mrs. D. Kendall | 17 Pembroke Street West P.O. Box 451 Pembroke K8A 6X7 (613) 732-4903 735-1013 |
| SIMCOE COUNTY (37) | <u>D.G. HAIG Q.C.</u> Sec: Mrs. E. Segal Mrs. C. Waddell Ms. V. Watt | 114 Worsley Street, P.O. Box 1146 Barrie L4M 5E2 (705) 737-3400 526-2011 |
| STORMONT, DUNDAS & GLENGARRY COUNTIES (38) | <u>R.J. ADAMS</u> Sec: Mrs. I. Keddy | 139 Pitt Street, Suite 1, Cornwall, K6J 3P5 (613) 932-4756 938-3330 |
| TEMISKAMING DISTRICT (39) | <u>W.E. DOXSEE</u> Sec: Mrs. H. Brough | P.O. Box 967, 12 Government Road West, Kirkland Lake, P2N 3L1 (705) 567-6696 567-3221 |
| THUNDER BAY DISTRICT (40) | <u>J.F. McCARTNEY</u> Sec: Mrs. S. Jokinen Mrs. S. Rekofski Mrs. D. Radford | 33 N. Court Street, Thunder Bay, P7A 4T4 (807) 345-1972 623-5595 |

| <u>COUNTY OR DISTRICT</u> | <u>AREA DIRECTOR</u> | <u>ADDRESS & TEL. NO.</u> |
|---|---|--|
| VICTORIA & HALIBURTON COUNTIES (41) | <u>D.J. WARNER, Q.C.</u> Sec: Mrs. K. Lloyd | 22 Peel Street, P.O. Box 116, Lindsay K9V 4R8 (705) 324-6703 324-6196 |
| WATERLOO COUNTY (42) | <u>P.L. SEITZ</u> Sec: Mrs. M. Marcellus Mrs. S. Pearce Ms. C. Marcellus | 133 Frederick Street, Kitchener N2H 2M1 (519) 743-4306 578-3250 |
| NIAGARA SOUTH (43) | <u>J.V. RAILTON</u> Sec: Mrs. M. Nagy Mrs. Y. Perry | 102 East Main Street, 4th Floor P.O. Box 573, Welland L3B 5R3 (416) 735-1559 835-1141 |
| WELLINGTON COUNTY (44) | <u>Ms. J. HEATH</u> Sec: Mrs. W. Schwint Mrs. V. Howie | 27 Douglas Street, Guelph N1H 2S7 (519) 824-0170 824-2540 |
| WENTWORTH COUNTY (45) | <u>W. MORRIS Q.C.</u> <u>N.B. LOWE (DEPUTY)</u> Sec: Ms. D. Freeborn Mrs. B. Forgan Ms. J. Kaupert Mrs. M. Weatherston | 119 Main Street East Hamilton L8N 2Z3 (416) 528-0134 526-8080 |
| METROPOLITAN TORONTO (46) | <u>R.J. OTTER</u> <u>R.W. HAWKER</u> (ADMINISTRATOR) | 70 Centre Avenue, Toronto M5G 2E7 (416) 598-0200 Room 303, City Hall, Queen Street West, Toronto. |

COUNTY OR DISTRICTAREA DIRECTORADDRESS & TEL. NO.

YORK REGION
(47)

R.B. CARSON
Sec: Mrs. M. Perry
Mrs. M. Harris
Mrs. D. Dean

Court House
Room 1035
50 Eagle Street,
Newmarket
L3Y 6B1
(416) 888-1575

APPENDIX B
THE LAW SOCIETY OF UPPER CANADA
LEGAL AID FUND

Statement of Fund
for the year ended March 31, 1984


| | 1984 \$ | 1983 \$ |
|--|-------------------|-------------------|
| Balance in Fund, beginning of year | <u>35,755</u> | <u>5,356</u> |
| Receipts | | |
| Province of Ontario | 59,544,800 | 44,887,000 |
| The Law Foundation of Ontario | 5,735,000 | 9,148,020 |
| Contributions from clients | 2,957,146 | 2,519,359 |
| Judgments, costs and settlements | 1,336,830 | 1,396,931 |
| Miscellaneous income | 392,703 | 279,515 |
| Total Receipts | <u>69,966,479</u> | <u>58,230,825</u> |
| Disbursements | | |
| Legal Aid fees and disbursements (note 2) | 45,545,170 | 36,572,825 |
| Duty Counsel fees and disbursements (note 2) | <u>3,561,310</u> | <u>3,373,694</u> |
| | 49,106,480 | 39,946,519 |
| Funding of Independent Community Clinics (note 3) | 8,298,266 | 6,795,142 |
| Assistance to Student Legal Aid Societies | 548,960 | 478,000 |
| Salaried Duty Counsel Programme (note 4) | 472,349 | 465,443 |
| Special Projects | 234,240 | 286,601 |
| Research Facility | 755,337 | 748,801 |
| Administrative Expenses | | |
| Provincial Office (Schedule 1) | 4,826,000 | 4,112,670 |
| Area Offices (Schedule 2) | 5,721,903 | 5,367,250 |
| Total Disbursements | <u>69,963,535</u> | <u>58,200,426</u> |
| Balance in Fund, end of year | <u>38,699</u> | <u>35,755</u> |
| Consisting of: | | |
| Cash | 37,281 | 33,427 |
| Advances | 450 | 1,360 |
| Security deposits | <u>968</u> | <u>968</u> |
| | <u>38,699</u> | <u>35,755</u> |

See accompanying schedules and notes to financial statement.

Approved:



Director



Deputy Director, Finance

THE LAW SOCIETY OF UPPER CANADA
LEGAL AID FUND

Administrative Expenses - Provincial Office
for the year ended March 31, 1984

| | 1984 \$ | 1983 \$ |
|--|------------------|------------------|
| Salaries and retainers | 2,295,812 | 2,214,765 |
| Temporary staff | 256,465 | 277,390 |
| Employee benefits | 231,917 | 207,503 |
| Employment fees | 1,537 | 2,252 |
| Travelling expenses | 63,876 | 26,405 |
| Meetings, seminars and conferences | 26,330 | 21,070 |
| Office rents | 426,202 | 312,015 |
| Leasehold improvements, maintenance and taxes | 178,980 | 155,587 |
| Equipment and furniture | 23,177 | 5,857 |
| Equipment rental and maintenance | 65,368 | 50,862 |
| Printing and stationery | 148,338 | 133,857 |
| Data processing service and supplies | 98,423 | 80,631 |
| Consulting services | 415,398 | 135,707 |
| Insurance | 26,703 | 22,540 |
| Telephone and postage | 258,584 | 167,634 |
| Information and publications | 113,638 | 72,551 |
| Law libraries | 2,831 | 3,567 |
| Tracing and collection costs | 163,340 | 160,437 |
| Miscellaneous | <u>29,081</u> | <u>62,040</u> |
| | <u>4,826,000</u> | <u>4,112,670</u> |

See accompanying schedule and notes to financial statement.

THE LAW SOCIETY OF UPPER CANADA
LEGAL AID FUND

Administrative Expenses - Area Offices
for the year ended March 31, 1984

| | 1984 \$ | 1983 \$ |
|--|------------------|------------------|
| Salaries and retainers | 3,859,101 | 3,753,689 |
| Temporary staff | 190,832 | 203,893 |
| Employee benefits | 348,573 | 299,287 |
| Employment fees | 936 | - |
| Travelling expenses | 42,945 | 36,639 |
| Meetings, seminars and conferences | 20,298 | 20,380 |
| Office rents | 465,031 | 406,136 |
| Leasehold improvements, maintenance and taxes | 212,017 | 127,396 |
| Equipment and furniture | 17,795 | 17,636 |
| Equipment rental and maintenance | 103,860 | 102,398 |
| Printing and stationery | 57,336 | 69,660 |
| Telephone and postage | 369,354 | 300,562 |
| Law libraries | 10,733 | 8,603 |
| Miscellaneous | 23,092 | 20,971 |
| | <u>5,721,903</u> | <u>5,367,250</u> |

See accompanying notes to financial statement.

THE LAW SOCIETY OF UPPER CANADA
LEGAL AID FUND

Notes to Financial Statement
March 31, 1984

1. BASIS OF ACCOUNTING

The Fund uses a cash basis of accounting which, for disbursements, is modified to allow an additional three weeks to pay for goods and services pertaining to the fiscal year just ended.

2. STATUTORY REDUCTION OF FEES

Of the \$49,106,480 (1983 - \$39,946,519) paid to solicitors, fees amounted to \$43,191,118 (1983 - \$34,778,574).

The 25 per cent reduction of fees paid to solicitors pursuant to section 22 of the Legal Aid Act is calculated as follows:

| | 1984 \$ | 1983 \$ |
|---------------------------------|-------------------|-------------------|
| Gross fees billed | 57,588,157 | 46,371,432 |
| 25 per cent statutory reduction | 14,397,039 | 11,592,858 |
| Net fees paid | <u>43,191,118</u> | <u>34,778,574</u> |

3. FUNDING OF INDEPENDENT COMMUNITY CLINICS

This programme provides for the payment of funds to clinics enabling them to provide legal services or paralegal services or both, including activities reasonably designed to encourage access to such services or to further such services and services designed solely to promote the legal welfare of a community, on a basis other than fee for service.

The total cost consists of:

| | 1984 \$ | 1983 \$ |
|----------------------|------------------|------------------|
| Funding of clinics | 7,949,516 | 6,460,884 |
| Administrative costs | 348,750 | 334,258 |
| | <u>8,298,266</u> | <u>6,795,142</u> |

4. SALARIED DUTY COUNSEL PROGRAMME

This programme operates in the Toronto courts and delivers duty counsel services in criminal matters using salaried solicitors employed by the The Law Society of Upper Canada.

4. SALARIED DUTY COUNSEL PROGRAMME (cont'd)

The total cost consists of:

| | 1984 | 1983 |
|-------------------------------|----------------|----------------|
| | \$ | \$ |
| Salaries and benefits | 459,908 | 457,380 |
| Other administrative expenses | 12,441 | 8,063 |
| | <u>472,349</u> | <u>465,443</u> |



Office of the
Provincial
Auditor

Parliament Buildings
Queen's Park
Toronto, Ontario
M7A 1A2
416/965-1381

To The Law Society of Upper Canada and
to the Attorney General of Ontario.

I have examined the statement of fund of the Legal Aid Fund of The Law Society of Upper Canada for the year ended March 31, 1984. My examination was made in accordance with generally accepted auditing standards, and accordingly included such tests and other procedures as I considered necessary in the circumstances.

In my opinion, this financial statement presents fairly the cash position of the Fund as at March 31, 1984 and the results of its cash operations for the year then ended in accordance with the basis of accounting described in note 1 to the financial statement, applied on a basis consistent with that of the preceding year.

A report on the audit has been made to The Law Society of Upper Canada and to the Attorney General of Ontario.

Toronto, Ontario,
August 24, 1984.


D.F. Archer, F.C.A.,
Provincial Auditor.

THE ONTARIO LEGAL AID PLAN

Schedule of Legal Aid Activity by Area
for the year ended March 31, 1984

(comparative figures for 1983 shown in parentheses)

| Area | Applications for Legal Aid Certificates | Certificates of Eligibility Issued | | | | Persons Assisted by Duty Counsel | | | | | | | | |
|--------------------------|---|------------------------------------|-------|----------|-------|----------------------------------|-------|----------|-------|--------|------|--------|------|--------|
| | | Total | | Civil | | Total | | Civil | | | | | | |
| | | Criminal | Civil | Criminal | Civil | Criminal | Civil | Criminal | Civil | | | | | |
| Algoma | 2994 | (2741) | 2842 | (2285) | 1604 | (1237) | 1238 | (1048) | 4152 | (4098) | 3243 | (3324) | 909 | (774) |
| | 1440 | (1286) | 1228 | (1077) | 751 | (681) | 477 | (396) | 2910 | (3112) | 2380 | (2306) | 530 | (806) |
| | 400 | (453) | 338 | (352) | 173 | (160) | 165 | (192) | 1097 | (897) | 927 | (737) | 170 | (160) |
| | | | | | | | | | | | | | | |
| Cochrane | 1586 | (1665) | 1152 | (1244) | 452 | (498) | 700 | (746) | 1353 | (1022) | 1316 | (989) | 37 | (33) |
| | 227 | (312) | 107 | (62) | 87 | (50) | 20 | (12) | 724 | (727) | 532 | (598) | 192 | (129) |
| Dufferin | 3158 | (3143) | 1956 | (1978) | 1325 | (1273) | 631 | (705) | 7131 | (7867) | 4628 | (5637) | 2503 | (2230) |
| Durham | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | |
| Elgin | 833 | (994) | 721 | (784) | 331 | (322) | 390 | (462) | 3083 | (3046) | 1528 | (1645) | 1555 | (1401) |
| Essex | 7438 | (7068) | 4776 | (5762) | 2179 | (2587) | 2597 | (3175) | 8117 | (9246) | 4791 | (5344) | 3326 | (3902) |
| Frontenac | 2749 | (2910) | 1823 | (2050) | 810 | (855) | 1013 | (1195) | 3853 | (3733) | 2550 | (2795) | 1303 | (938) |
| Grey | 1039 | (1154) | 870 | (940) | 393 | (407) | 447 | (533) | 2167 | (2162) | 1613 | (1657) | 554 | (505) |
| | 289 | (339) | 237 | (247) | 110 | (115) | 127 | (132) | 664 | (697) | 551 | (607) | 113 | (90) |
| Haldimand | 1715 | (1658) | 1005 | (964) | 603 | (581) | 402 | (383) | 4871 | (5690) | 3046 | (3262) | 1825 | (2428) |
| Halton | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | |
| Hastings & Prince Edward | 2826 | (2527) | 2492 | (2413) | 1257 | (1102) | 1235 | (1311) | 3877 | (3803) | 2972 | (3051) | 905 | (752) |
| Huron | 154 | (198) | 148 | (184) | 48 | (56) | 100 | (128) | 601 | (635) | 588 | (581) | 13 | (54) |
| Kenora | 1428 | (1416) | 1168 | (1122) | 796 | (787) | 372 | (335) | 2503 | (2416) | 2389 | (2328) | 114 | (88) |
| Kent | 1109 | (1140) | 674 | (830) | 336 | (345) | 338 | (485) | 2553 | (2035) | 1516 | (1597) | 1037 | (438) |
| | 1368 | (1502) | 837 | (996) | 484 | (595) | 353 | (401) | 3436 | (3783) | 2681 | (2888) | 755 | (895) |
| Lambton | 533 | (644) | 421 | (539) | 228 | (292) | 193 | (247) | 699 | (581) | 631 | (524) | 68 | (57) |
| Lanark | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | |
| Leeds & Grenville | 1152 | (1056) | 937 | (813) | 361 | (324) | 576 | (489) | 1652 | (1646) | 1198 | (1209) | 454 | (437) |
| Lennox & Addington | 719 | (616) | 572 | (506) | 409 | (304) | 163 | (202) | 2099 | (1755) | 1709 | (1001) | 390 | (754) |
| Manitowlin & Sudbury | 2875 | (3085) | 2272 | (2315) | 1394 | (1437) | 878 | (878) | 5405 | (5052) | 4707 | (4630) | 698 | (422) |
| Middlesex | 4026 | (3935) | 2146 | (2310) | 1714 | (1829) | 432 | (481) | 7768 | (7438) | 6479 | (6281) | 1289 | (1157) |
| | 618 | (680) | 498 | (594) | 228 | (264) | 270 | (330) | 799 | (930) | 734 | (832) | 65 | (98) |
| Niagara North | 1929 | (1879) | 1423 | (1248) | 752 | (614) | 671 | (634) | 4657 | (4350) | 3657 | (3989) | 1000 | (361) |

| Area | Applications for Legal Aid Certificates | Certificates of Eligibility Issued | | | | Persons Assisted by Duty Counsel | | | |
|------------------------------|---|------------------------------------|---------------|---------------|-----------------|----------------------------------|---------------|----------|--|
| | | Total | | Criminal | | Total | | Criminal | |
| | | | | | | | | | |
| Niagara South | 2587 (2806) | 1877 (2051) | 1163 (1172) | 714 (879) | 4082 (4611) | 3032 (3184) | 1050 (1437) | | |
| Nipissing | 1544 (1702) | 966 (1125) | 463 (479) | 503 (646) | 2704 (2569) | 2581 (2502) | 123 (67) | | |
| Norfolk | 511 (633) | 517 (668) | 179 (222) | 338 (446) | 762 (673) | 738 (661) | 24 (12) | | |
| Northumberland | 885 (1010) | 563 (657) | 258 (321) | 305 (336) | 2881 (2636) | 2637 (2457) | 244 (179) | | |
| Ottawa-Carleton | 7074 (7099) | 5325 (5879) | 3130 (3255) | 2195 (2624) | 11333 (10529) | 4160 (4722) | 7173 (5807) | | |
| Oxford | 518 (538) | 309 (339) | 188 (182) | 121 (157) | 2097 (1694) | 1525 (1477) | 572 (217) | | |
| Parry Sound | 473 (481) | 440 (410) | 205 (206) | 235 (204) | 793 (1006) | 729 (984) | 64 (22) | | |
| Peel | 5187 (5705) | 3314 (3724) | 1850 (1910) | 1464 (1814) | 13254 (11745) | 11046 (10062) | 2208 (1683) | | |
| Perth | 263 (308) | 168 (242) | 96 (127) | 72 (115) | 2040 (1764) | 1635 (1588) | 405 (176) | | |
| Peterborough | 1622 (1660) | 1333 (1454) | 758 (787) | 575 (667) | 3932 (3074) | 2509 (3201) | 1423 (873) | | |
| Prescott & Russell | 773 (851) | 570 (708) | 231 (259) | 339 (449) | 564 (526) | 355 (287) | 209 (239) | | |
| Rainy River | 336 (339) | 270 (271) | 150 (146) | 120 (125) | 1149 (982) | 1098 (939) | 51 (43) | | |
| Renfrew | 1090 (1130) | 747 (830) | 384 (380) | 363 (450) | 1890 (1658) | 1314 (1278) | 576 (380) | | |
| Simcoe | 3861 (4046) | 2955 (3455) | 1570 (1807) | 1385 (1648) | 9350 (8325) | 7215 (6712) | 2135 (1603) | | |
| Stormont, Dundas & Glengarry | 1190 (1241) | 821 (811) | 444 (405) | 377 (406) | 3011 (3180) | 2286 (2405) | 725 (775) | | |
| Temiskaming | 570 (613) | 406 (404) | 182 (175) | 224 (229) | 820 (754) | 683 (643) | 137 (111) | | |
| Thunder Bay | 2626 (2543) | 2134 (2016) | 1086 (1021) | 1048 (995) | 4789 (4236) | 4596 (4151) | 193 (85) | | |
| Victoria & Haliburton | 498 (607) | 341 (399) | 175 (180) | 166 (219) | 1248 (1072) | 1039 (885) | 209 (187) | | |
| Waterloo | 3141 (3248) | 2315 (2551) | 1543 (1664) | 772 (887) | 6981 (6361) | 5989 (5441) | 992 (920) | | |
| Wellington | 1278 (1331) | 849 (943) | 491 (566) | 358 (377) | 3123 (3355) | 2514 (2693) | 609 (662) | | |
| Wentworth | 9092 (9156) | 7376 (7646) | 4041 (4223) | 3335 (3423) | 11052 (10790) | 5158 (5375) | 5894 (5415) | | |
| York | 1733 (1748) | 1191 (1227) | 687 (717) | 504 (510) | 5463 (4987) | 3604 (3782) | 1859 (1205) | | |
| Metropolitan Toronto | 32901 (33615) | 21571 (21467) | 13365 (12977) | 8206 (8490) | 17450 (16812) | 8095 (9327) | 9355 (7495) | | |
| | | | | | | | | | |
| | 122358 (124811) | 87001 (90892) | 49464 (49896) | 37537 (40996) | 186939 (181060) | 130904 (132568) | 56035 (48492) | | |

APPENDIX D

THE ONTARIO LEGAL AID PLAN

Legal Aid Fees and Disbursements
for year ended March 31, 1984
(comparative figures for 1983 shown in parentheses)

| | FEES | DISBURSEMENTS | TOTAL | COMPLETED CASES | AVERAGE COST PER CASE |
|------------------------------|----------------------------|--------------------------|----------------------------|--------------------|--------------------------|
| | \$ | \$ | \$ | | \$ |
| CRIMINAL Metro Toronto | 9,149,177 (7,466,096) | 1,139,697 (1,081,771) | 10,288,874 (8,547,867) | 14,905 (12,515) | 690.30 (683.01) |
| Other Areas | 15,989,776 (11,967,094) | 1,198,342 (924,396) | 17,188,118 (12,891,490) | 36,864 (28,458) | 466.26 (453.00) |
| TOTAL | 25,138,953 (19,433,190) | 2,338,039 (2,006,167) | 27,476,992 (21,439,357) | 51,769 (40,973) | 530.77 (523.26) |
| CIVIL Metro Toronto | 3,348,029 (2,925,072) | 729,072 (631,107) | 4,077,101 (3,556,179) | 6,605 (5,813) | 617.28 (611.76) |
| Other Areas | 10,430,640 (8,488,084) | 2,497,010 (1,954,285) | 12,927,650 (10,442,369) | 24,786 (20,949) | 521.57 (498.47) |
| TOTAL | 13,778,669 (11,413,156) | 3,226,082 (2,585,392) | 17,004,751 (13,998,548) | 31,391 (26,762) | 541.71 (523.08) |
| ADVICE Metro Toronto | 5,306 (5,913) | 1,131 (666) | 6,437 (6,579) | 79 (80) | 81.49 (82.24) |
| Other Areas | 102,954 (87,039) | 3,733 (3,788) | 106,687 (90,827) | 1,722 (1,579) | 61.96 (57.52) |
| TOTAL | 108,260 (92,952) | 4,864 (4,454) | 113,124 (97,406) | 1,801 (1,659) | 62.82 (58.71) |
| TOTAL COMPLETED CASES | 39,025,882 (30,939,298) | 5,568,985 (4,596,013) | 44,594,867 (35,535,311) | 84,961 (69,394) | 524.89 (512.08) |
| ADJUSTMENT PAYMENTS (NET) | 695,724 (539,818) | 254,578 (497,696) | 950,302 (1,037,514) | | |
| TOTAL PAYMENTS | 39,721,606 (31,479,116) | 5,823,563 (5,093,709) | 45,545,169 (36,572,825) | | |

APPENDIX E

THE ONTARIO LEGAL AID PLAN

Duty Counsel Fees and Disbursements
for the year ended March 31, 1984
(comparative figures for 1983 shown in parentheses)

| | FEES | DISBURSEMENTS | TOTAL | PERSONS ASSISTED | AVERAGE COST PER PERSON ASSISTED |
|---------------------------|--------------------------|--------------------|--------------------------|----------------------|----------------------------------|
| | \$ | \$ | \$ | | \$ |
| CRIMINAL Metro Toronto | 143,510 (162,003) | 704 (239) | 144,214 (162,242) | 8,095 (9,327) | 17.82 (17.40) |
| Other Areas | 2,170,254 (2,178,136) | 72,892 (58,964) | 2,243,146 (2,237,100) | 122,809 (123,241) | 18.27 (18.16) |
| TOTAL | 2,313,764 (2,340,139) | 73,596 (59,203) | 2,387,360 (2,399,342) | 130,904 (132,568) | 18.24 (18.10) |
| CIVIL Metro Toronto | 185,164 (145,182) | 5,023 (4,467) | 190,187 (149,649) | 9,355 (7,485) | 20.33 (20.00) |
| Other Areas | 970,583 (814,136) | 13,180 (10,567) | 983,763 (824,703) | 46,680 (41,007) | 21.08 (20.12) |
| TOTAL | 1,155,747 (959,318) | 18,203 (15,034) | 1,173,950 (974,352) | 56,035 (48,492) | 20.95 (20.10) |
| TOTAL PAYMENTS | 3,469,511 (3,299,457) | 91,799 (74,237) | 3,561,310 (3,373,694) | 186,939 (181,060) | 19.05 (18.64) |

SALARIED DUTY COUNSEL PROGRAMME

CRIMINAL

METRO TORONTO

TOTAL COST OF PROGRAMME

PERSONS ASSISTED

AVERAGE COST PER PERSON ASSISTED

\$ 472,349
(465,443)

61,786
(63,566)

\$ 7.65
(7.33)

APPENDIX F

THE ONTARIO LEGAL AID PLAN

Analysis of Completed Cases by Type of Aid
for year ended March 31, 1984
(comparative figures for 1983 shown in parentheses)

A Legal Aid Case is defined as being a matter in which services
have been rendered pursuant to a legal aid certificate.

| TYPE OF AID | NUMBER OF CASES | TOTAL FEES AND DISBURSEMENTS | AVERAGE COST PER CASE |
|--|--------------------|---------------------------------|--------------------------|
| | | \$ | \$ |
| CRIMINAL | | | |
| Unlawful Homicide | 525 (488) | 1,774,750 (1,847,214) | 3,380.48 (3,785.27) |
| Rape | 398 (359) | 768,455 (750,566) | 1,930.79 (2,090.71) |
| Robbery | 2,276 (2,003) | 2,851,926 (2,209,055) | 1,253.04 (1,102.87) |
| Theft, Break and Enter, Possession of stolen property | 22,055 (18,382) | 10,724,621 (8,437,285) | 486.27 (459.00) |
| Drunk and Impaired Driving | 2,787 (2,015) | 607,660 (407,164) | 218.03 (202.07) |
| Other Motor Vehicle Offences | 1,165 (932) | 366,466 (277,634) | 314.56 (297.89) |
| Narcotics | 2,800 (2,473) | 1,883,304 (1,629,717) | 672.61 (659.00) |
| Assault | 6,567 (4,214) | 2,817,428 (1,707,023) | 429.03 (405.08) |
| Fraud, False Pretences | 3,700 (2,884) | 2,049,981 (1,529,053) | 554.05 (530.18) |
| Other | 9,496 (7,223) | 3,632,401 (2,644,646) | 382.52 (366.14) |
| TOTAL | 51,769 (40,973) | 27,476,992 (21,439,357) | 530.77 (523.26) |
| CIVIL | | | |
| Uncontested Divorce Proceedings | 6,487 (5,671) | 3,036,429 (2,486,031) | 468.08 (438.38) |
| Other Domestic Matters | 18,957 (16,074) | 11,093,019 (9,069,591) | 585.17 (564.24) |
| Motor Vehicle Negligence | 231 (294) | 138,148 (218,504) | 598.04 (743.21) |
| Consolidations, etc. | 32 (44) | 7,081 (10,361) | 221.29 (235.48) |
| Workmen's Compensation Matters | 166 (169) | 59,494 (62,068) | 358.40 (367.26) |
| Immigration Matters | 8 (9) | 3,703 (3,859) | 462.91 (428.76) |
| Property Actions | 1,717 (1,583) | 713,930 (690,116) | 415.80 (435.95) |
| Damage Actions | 680 (553) | 479,553 (330,483) | 705.22 (597.62) |
| Other | 3,113 (2,365) | 1,473,394 (1,127,535) | 473.30 (476.76) |
| TOTAL | 31,391 (26,762) | 17,004,751 (13,998,548) | 541.71 (523.08) |
| LEGAL ADVICE | 1,801 (1,659) | 113,124 (97,406) | 62.82 (58.71) |
| TOTAL COMPLETED CASES | 84,961 (69,394) | 44,594,867 (35,535,311) | 524.89 (512.08) |

APPENDIX G

THE ONTARIO LEGAL AID PLAN

Analysis of Completed Cases by Court
for year ended March 31, 1984
(comparative figures for 1983 shown in parentheses)

A Legal Aid Case is defined as being a matter in which
services have been rendered pursuant to a legal aid certificate.

| COURT | NUMBER OF CASES | TOTAL FEES AND DISBURSEMENTS | AVERAGE COST PER CASE |
|--|--------------------|---------------------------------|--------------------------|
| | | \$ | \$ |
| Provincial Judge: | | | |
| Criminal Division | 41,889 (32,593) | 16,404,355 (12,043,354) | 391.61 (369.51) |
| Juvenile | 1,983 (1,813) | 721,930 (633,147) | 364.06 (349.23) |
| Family Division | 8,226 (7,306) | 3,945,362 (3,228,796) | 479.62 (441.94) |
| County or District | 8,824 (7,092) | 10,072,458 (8,127,613) | 1,141.48 (1,146.03) |
| Surrogate | 35 (35) | 54,939 (49,403) | 1,569.68 (1,411.51) |
| Supreme Court of Ontario | 9,522 (8,263) | 9,160,179 (7,876,793) | 962.00 (953.26) |
| Court of Appeal | 772 (635) | 984,510 (911,964) | 1,275.27 (1,436.16) |
| Supreme Court of Canada | 20 (29) | 49,169 (79,794) | 2,458.44 (2,751.53) |
| Small Claims | 176 (140) | 37,906 (36,572) | 215.37 (261.22) |
| Review Boards | 760 (606) | 395,388 (307,376) | 520.25 (507.22) |
| Other | 433 (314) | 291,959 (228,479) | 674.27 (727.64) |
| Matters not involving or resulting in trial proceedings | 10,520 (8,909) | 2,363,588 (1,914,614) | 224.68 (214.91) |
| Legal Advice only | 1,801 (1,659) | 113,124 (97,406) | 62.82 (58.71) |
| TOTAL COMPLETED CASES | 84,961 (69,394) | 44,594,867 (35,535,311) | 524.89 (512.08) |

APPENDIX H

THE ONTARIO LEGAL AID PLAN

Breakdown of the Legal Aid Dollar

Year Ended March 31

| | 1984 | 1983 | 1982 |
|--|---------------|---------------|---------------|
| <u>RECEIVED</u> | | | |
| Province of Ontario | 0.86 | 0.78 | 0.73 |
| The Law Foundation of Ontario | 0.08 | 0.16 | 0.21 |
| Contributions from Clients | 0.04 | 0.04 | 0.04 |
| Client Recoveries | 0.02 | 0.02 | 0.02 |
| | <u>\$1.00</u> | <u>\$1.00</u> | <u>\$1.00</u> |
| <u>PAID</u> | | | |
| Fees and Disbursements - | | | |
| Criminal | 0.40 | 0.38 | 0.39 |
| Civil | 0.25 | 0.25 | 0.28 |
| Duty Counsel | 0.05 | 0.06 | 0.06 |
| | <u>0.70</u> | <u>0.69</u> | <u>0.73</u> |
| Community Legal Clinics and Student Legal Aid Societies | 0.13 | 0.12 | 0.10 |
| Area Directors' Retainers and Staff Salaries | 0.09 | 0.10 | 0.09 |
| Other Administrative Expenses | 0.08 | 0.09 | 0.08 |
| | <u>\$1.00</u> | <u>\$1.00</u> | <u>\$1.00</u> |

APPENDIX I

THE ONTARIO LEGAL AID PLAN

Disposition of Appeals to Area Committees
from the Decisions of Area Directors
Pursuant to Section 16(10) of the Legal Aid Act, 1966,
for the year ended March 31, 1984

| Area | Applications Refused by Area Directors | Total Appeals to Area Committees | Appeals Allowed | Appeals Disallowed |
|------------------------------|--|--|--------------------|-----------------------|
| Algoma | 524 | 23 | 19 | 4 |
| Brant | 277 | 2 | - | 2 |
| Bruce | 58 | 1 | 1 | - |
| Cochrane | 488 | 46 | 25 | 21 |
| Dufferin | 134 | 10 | 2 | 8 |
| Durham | 1,072 | 126 | 42 | 84 |
| Elgin | 228 | 2 | 2 | - |
| Essex | 1,526 | 75 | 31 | 44 |
| Frontenac | 677 | 48 | 7 | 41 |
| Grey | 264 | 12 | 3 | 9 |
| Haldimand | 47 | 4 | 2 | 2 |
| Halton | 784 | 72 | 24 | 48 |
| Hastings & Prince Edward | 733 | - | - | - |
| Huron | 5 | 1 | 1 | - |
| Kenora | 400 | 4 | 1 | 3 |
| Kent | 341 | 24 | 9 | 15 |
| Lambton | 432 | 19 | 12 | 7 |
| Lanark | 62 | 2 | - | 2 |
| Leeds & Grenville | 334 | 10 | 7 | 3 |
| Lennox & Addington | 138 | 6 | 1 | 5 |
| Manitoulin & Sudbury | 737 | 55 | 25 | 30 |
| Middlesex | 772 | 6 | 3 | 3 |
| Muskoka | 111 | 1 | - | 1 |
| Niagara North | 499 | 34 | 20 | 14 |
| Niagara South | 1,030 | 168 | 121 | 47 |
| Nipissing | 655 | 88 | 43 | 45 |
| Norfolk | 22 | - | - | - |
| Northumberland | 326 | 21 | 3 | 18 |
| Ottawa-Carleton | 758 | 139 | 100 | 39 |
| Oxford | 168 | - | - | - |
| Parry Sound | 81 | - | - | - |
| Peel | 1,313 | 33 | 13 | 20 |
| Perth | 149 | 2 | - | 2 |
| Peterborough | 252 | 1 | - | 1 |
| Prescott & Russell | 85 | - | - | - |
| Rainy River | 88 | 9 | 5 | 4 |
| Renfrew | 428 | 41 | 26 | 15 |
| Simcoe | 949 | 47 | 13 | 34 |
| Stormont, Dundas & Glengarry | 402 | 13 | 5 | 8 |
| Temiskaming | 168 | 23 | 8 | 15 |
| Thunder Bay | 477 | 55 | 27 | 28 |
| Victoria & Haliburton | 190 | 13 | 6 | 7 |
| Waterloo | 1,401 | 100 | 18 | 82 |
| Wellington | 438 | 29 | 13 | 16 |
| Wentworth | 1,883 | 19 | 12 | 7 |
| York | 656 | 23 | 7 | 16 |
| Metropolitan Toronto | 12,700 | 1,458 | 530 | 928 |
| PROVINCIAL TOTAL | 35,262 | 2,865 | 1,187 | 1,678 |

| <u>County or District</u> | <u>Clinic Locations</u> |
|---------------------------|---|
| Ottawa-Carleton | <p>755 Somerset Street West, Ottawa.</p> <p>167 Lisgar Street, Ottawa.</p> <p>Gloucester Community Resource Centre, 2040 Arrowsmith Drive, Ottawa.</p> <p>Centretown Community Resource Centre, 100 Argyle Avenue, Ottawa.</p> <p>Nepean Library, 1541 Merivale Road, Ottawa.</p> |
| Essex | <p>Legal Assistance of Windsor, 85 Pitt Street East, Windsor.</p> |
| Ontario | <p>74 Simcoe Street South, Oshawa.</p> |
| Peel | <p>93 Dundas Street East, Suite 105, Mississauga.</p> |
| Waterloo | <p>Community Legal Services, 30 Francis Street South, Kitchener.</p> <p>Dickson Centre, 30 Parkhill Road, Cambridge.</p> |
| Welland | <p>Community Resource Centre, 5017 Victoria Avenue, Niagara Falls.</p> |
| Wellington | <p>YM-YWCA Building, 400 Speedvale Avenue East, Guelph.</p> |
| Wentworth | <p>Hamilton Multicultural Centre, 500 James Street North, Hamilton.</p> <p>McMaster University, Room 211, Hamilton Hall, Hamilton.</p> <p>Hamilton Psychiatric Hospital, Auchmar Building, Hamilton.</p> <p>St. Matthew's House, 414 Barton Street East, Hamilton.</p> |

County or District

Clinic Locations

Wentworth
(continued)

North End Information Service,
485 John Street North, 2nd Floor, Hamilton.
Dundurn Community Legal Services,
426 Main Street West, Hamilton.
Dundas Community Development Council,
Dundas Armouries Building,
10 Market Street South, Dundas.
Mohawk College, Room C122,
Student Lounge, Hamilton.

York

Area Director's Office,
70 Centre Street, Toronto.
Old City Hall, Room 303,
60 Queen Street West, Toronto.
Problem Central,
Richard W. Scott School,
151 Rosemount Avenue, Toronto.
Dixon Hall Neighbourhood,
(Social and Family Service Centre),
58 Sumach Street, Toronto.
Neighbourhood Information Centre,
81 Barrington Avenue, Toronto.
York-Finch General Hospital,
2111 Finch Avenue West, Downsview.
Downsview Clinic,
Downsview Public Library,
2793 Keele Street, Downsview.
Community Information - Fairview Mall,
1800 Sheppard Avenue East, Willowdale.
Willowdale Public Library,
5126 Yonge Street, Willowdale.
Injured Workers' Consultants,
717 Pape Avenue, Suite 300, Toronto.
Action Service Contact Centre,
185-5th Street, Toronto.
Humber College Rexdale,
Humber College Boulevard, Rexdale.
Humber College Lakeshore I,
3199 Lakeshore Boulevard, Etobicoke.

County or DistrictClinic Locations

York
(continued)

Bloordale Community School,
(West Central Etobicoke),
10 Toledo Road, Islington.

York Community Services,
(Family Services Association),
1651 Keele Street, Toronto.

Scarborough Court House Clinic,
1911 Eglinton Avenue East, Scarborough.

Cedarbrae District Library,
545 Markham Road, Scarborough.

Warden Woods Community Centre,
74 Firvalley Court, Scarborough.

Italian Immigrant Aid Society,
Stellamaris Catholic School,
31 Ascott Street, Toronto.

Landlord's Self Help Centre,
110 Atlantic Avenue, Toronto.

Weston Information and Referral Service,
1901A Weston Road, Weston.

Latin American Community Centre,
Unit 9, 2nd Floor,
9 Milvan Drive, Weston.

Don Heights Unitarian Congregation,
(Glamorgan Community),
4 Antrim Crescent, Scarborough.

Japanese/Canadian Culture Centre,
123 Wynford Drive, Don Mills.

East York Women's Centre,
Central Collage,
870 Pape Avenue, Toronto.

Lawrence Heights Medical Centre,
3 Replin Road, Toronto.

INDEPENDENT COMMUNITY BASED LEGAL CLINICS

- | | |
|--|--|
| 1. Advocacy Centre for the Elderly, 20 Holly Street, Suite 405, Toronto, 487-7157 | 2. Advocacy Resource Centre for the Handicapped, 40 Orchard View Blvd., Suite 255, Toronto, 482-8255 |
| 3. Algoma Community Legal Clinic, 123 March Street, Suite 503, Sault Ste. Marie, 942-4900 | 4. Bloor Information and Legal Services, 835 Bloor Street West, Toronto, 531-4613 |
| 5. Canadian Environmental Law Association, 8 York Street, 5th Floor South, Toronto, 366-9717 | 6. Central Toronto Community Legal Clinic, 364 Bathurst Street, Toronto, 363-0304 |
| 7. Centre for Spanish Speaking Peoples, 582A College Street, Toronto, 533-0680 | 8. Clinique juridique populaire de Prescott-Russell, 577 McGill Street, P.O. Box 156, Hawkesbury, 632-9664 |
| 9. Community Legal Education Ontario, 62 Noble Street, Toronto, 530-1800 | 10. Community Legal Services of Niagara South, 27 Division Street, Welland, 732-2447 (Crystal Beach, 894-4775) |
| 11. Community Legal Services (Ottawa-Carleton), 71 Daly Street, Ottawa, 238-7008 | 12. Correctional Law Project, Queen's University, Kingston, 547-5803 |
| 13. Dundurn Community Legal Services, 426 Main Street West, Hamilton, 527-4572 | 14. East Toronto Community Legal Services, 932A Queen Street East, Toronto, 461-8102 |
| 15. Flemingdon Community Legal Services, 747 Don Mills Road, Suite 110, Don Mills, 424-1965; 424-1984 | 16. Halton Hills Community Legal Clinic, 5 Wesleyan Street, Georgetown, 877-5256 (Acton, 853-2400) |
| 17. Hastings & Prince Edward Legal Services, 194 Front Street, Belleville, 966-8686 | 18. Industrial Accident Victims Group of Ontario, 845 St. Clair Avenue West, Suite 304, Toronto, 651-5650; 651-5686 |

continued)

- | | |
|--|--|
| 19. Injured Workers' Consultants, 815 Danforth Avenue, Suite 402, Toronto, 461-2411 | 20. Jane Finch Community Legal Services, 1977 Finch Avenue West, Suite 201, Downsview, 746-3334 |
| 21. Justice for Children, 455 Spadina Avenue, Suite 215, Toronto, 596-1349 | 22. Keewaytinok Native Legal Services, Box 218, Moosonee, 336-2981 |
| 23. Kenora Community Legal Clinic, 336 Second Street South, Kenora, 468-8888 | 24. Kinna-aweya Legal Clinic, 195 Park Street, Thunder Bay, 344-2478 (Armstrong, 583-2631) (Geraldton, 854-1278) (Marathon, 229-1483) |
| 25. Landlord's Self Help Centre, 110 Atlantic Avenue, Toronto, 532-4467 | 26. Legal Assistance Kent, 78 Wellington Street West, P.O. Box 97, Chatham, 351-6771 |
| 27. Legal Assistance of Windsor, 85 Pitt Street East, Windsor, 256-7831 | 28. London Legal Clinic, 121 Queen's Avenue, London, 679-6771 |
| 29. McQuesten Legal and Community Services, 360 Queenston Road, Hamilton, 545-0442 | 30. Metro Tenants Legal Services, 366 Adelaide Street East, Suite 203, Toronto, 364-1486 |
| 31. Mississauga Community Legal Services, 30 Stavebank Road North, Mississauga, 274-8531 | 32. Neighbourhood Legal Services, 238 Carlton Street, Toronto, 961-2625; 961-2673 |
| 33. Niagara North Community Legal Assistance, P.O. Box 1266, 8 Church Street, St. Catharines, 682-6635 | 34. Parkdale Community Legal Services, 1239 Queen Street West, Toronto, 531-2411 |
| 35. Rexdale Community Information Directory, 1530 Albion Road, Rexdale, 741-1553 | 36. Rural Legal Services, c/o Faculty of Law, Macdonald Hall, Queen's University, Kingston, 547-5860 |

North Frontenac Community Services
Corp.,
P.O. Box 70,
Sharbot Lake, 279-2223; 279-2928

continued)

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| 37. Scarborough Community Legal Services, 695 Markham Road, Suite 9, Scarborough, 438-7182 | 38. Simcoe Legal Services Clinic, 43 West Street North, Orillia, 326-6444 |
| 39. Sioux Lookout Community Legal Clinic, 56 Front Street, P.O. Box 187, Sioux Lookout, 737-3074 737-3075 | 40. Sudbury Community Legal Clinic, 215 Elm Street West, Sudbury, 674-3200 |
| 41. Tenant Hotline, 1215 St. Clair Avenue West, Toronto, 656-5500 | 42. Waterloo Region Community Legal Services, 30 Francis Street South, Kitchener, 743-0254 (Cambridge, 653-1640) |
| 43. West End Legal Services, 2835 DuMaurier Avenue, Ottawa, 596-1641 | 44. York Community Services, 1651 Keele Street, Toronto, 653-5400 |

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Brian Law, Solicitor, Cambridge.
F. Mandin, Regional Social Services, Waterloo.
Victor Manica, Solicitor, Kitchener.
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Terrence Jackman, Solicitor, Guelph.
Paul Nelson, Solicitor, Guelph.
Ronald Noble, Solicitor, Guelph.
Ronald Sansom, Solicitor, Guelph.
David C. Smith, Solicitor, Guelph.
Morris Twist, Executive Director, Community Service Council, Guelph.
John Valeriote, Solicitor, Guelph.

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Ross C. Howell, Q.C., Hamilton.
Phillip Leon, Insurance Underwriter, Hamilton.
Thomas Lofchick, Q.C., Hamilton.
Patric Mackesy, Solicitor, Hamilton.
E. Mason, Businessman, Hamilton.
Hugh F. McKerracher, Q.C., Hamilton.
J. Patterson, Retired Deputy Chief, Hamilton-Wentworth Police, Hamilton.
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James Scarfone, Solicitor, Hamilton.
Thomas Scoccia, Q.C., Hamilton.
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Brian J.E. Brock, Q.C., Toronto.
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Ettore Cardarelli, Financial Resources Co-ordinator, John Howard
Society, Toronto
Michael W. Caroline, Solicitor, Toronto.
Victor S. Charan, Sr. Legal Officer, Federal Business Development
Bank, Toronto.
Barbara Chisholm, Executive Director, Ontario Association of
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